

**SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT MEETING NOTICE AND AGENDA**

**CUSTOMER UTILITY PANEL  
Thursday, February 1, 2024, 9:30 AM**

**SRP Administration Building  
1500 N. Mill Avenue, Tempe, AZ 85288**

Members: Michael Hutchinson, Chairman; Alton Washington, Vice Chairman; Chris Clark, Roxanne Coleman, Christie Ellis, Julie Graham, Audra Koester Thomas, Monte Nevitt Sr., Bryant Powell, Mary Ann Przybylski, Jay Schlum, Scott Stilgenbauer, and Mari Westerhausen

Roll Call  
Safety Minute  
Sustainability Minute

- 1. Request for Approval of the Minutes for the Meeting of August 24, 2023  
.....CHAIRMAN MICHAEL HUTCHINSON
- 2. President’s Office Update ..... VICE PRESIDENT CHRIS DOBSON
- 3. Selection of CUP Chair and Vice Chair for Calendar Year 2024  
.....CHAIRMAN MICHAEL HUTCHINSON
- 4. SRP’s Operational Practices to Maintain Reliability During Arizona Summers  
.....WAYNE WISDOM, BRIAN FULTON, and ZACK THOMPSON  
  
Informational presentation regarding SRP’s operational practices to maintain reliability during Arizona summers.
- 5. Integrated System Plan (ISP) Update ..... ANGIE BOND-SIMPSON  
  
Informational presentation regarding the status of SRP’s ISP, which provides the foundation for SRP’s transformation, fueled by changing customer expectations, technological innovations, and a focus on the environment.
- 6. Annual Legal Update ..... SARAH GLOVER
- 7. Copper Crossing Energy and Research Center and Coolidge Generating Station Tour Feedback and Takeaways.....CHAIRMAN MICHAEL HUTCHINSON
- 8. CUP Member ISP Liaison Report ..... CHRIS CLARK
- 9. CUP Member Update.....CHAIRMAN MICHAEL HUTCHINSON
- 10. Report on Current Events by the General Manager and Chief Executive Officer or Designees.....JIM PRATT
- 11. Future Agenda Topics.....CHAIRMAN MICHAEL HUTCHINSON

Visitors: The public has the option to attend in-person or observe via Zoom and may receive teleconference information by contacting the Corporate Secretary’s Office at (602) 236-4398. If attending in-person, all property in your possession, including purses, briefcases, packages, or containers, will be subject to inspection.



**NOTICE WILL BE SENT REGARDING THE NEXT CUSTOMER UTILITY PANEL MEETING**



# **SAFETY MINUTE: SAFELY NAVIGATING THE DARK SRP CUSTOMER UTILITY PANEL**

**SARA MCCOY  
DIRECTOR, RISK MANAGEMENT  
FEBRUARY 01, 2024**



Delivering water and power™

## SAFELY NAVIGATING THE DARK

- December 21 was the shortest day of the year with 14:02 hours of darkness.
- Drivers should slow down in the dark, minimize distractions, and be especially alert for children and bicycles that may not be easily seen.
- When walking in the dark: carry a light, wear reflective gear, stay on sidewalks, always use crosswalks, and walk facing traffic.
- Consider shifting activities that require walking outdoors and driving at night to daylight hours when possible.



**The NHTSA reports that only 25% of driving occurs in hours of darkness, but more than 50% of traffic deaths occur in the dark.**



# Sustainability Minute

## *Food Waste*

Customer Utility Panel

Zack Thompson | February 1, 2024

# Food Waste

**The U.S. is the global leader in food waste.**

- Americans discard nearly 40 million tons of food each year which equates to 219 pounds per person
- Food accounts for 22% of all municipal solid waste
- Food waste is a sustainability issue and a financial burden as well:
  - Annually, the U.S. wastes \$161 billion on thrown away food
  - Average household waste amounts to \$1,600 a year
  - In fact, discarded food accounts for nearly 40% of the total U.S. food supply



***Sustainable food practices, therefore, can help the environment and our wallets.***

- Use your freezer. Freezing is a great way to store food for longer until you are ready to eat it.
- You can also reduce your plastic waste by using reusable Ziplock bags that are freezer friendly like Stasher!
- Don't throw away "ugly" fruit and vegetables. Fruits and vegetables with bumps and bruises can be used for smoothies and soups.
- FDA provides a list for more tips and tricks to reduce food waste.
  - [How to Cut Food Waste and Maintain Food Safety | FDA](#)





MINUTES  
CUSTOMER UTILITY PANEL  
SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT  
DRAFT

August 24, 2023

A meeting of the Customer Utility Panel (CUP) of the Salt River Project Agricultural Improvement and Power District (the District) convened at 9:30 a.m. on Thursday, August 24, 2023, from the Board Conference Room at the SRP Administration Building, 1500 North Mill Avenue, Tempe, Arizona. This meeting was conducted in-person and via teleconference in compliance with open meeting law guidelines.

CUP Members present at roll call were M.T. Hutchinson, Chair; A.J. Washington, Vice Chair; and C.S. Clark, R.D. Coleman, J.A. Graham, M.A. Nevitt Sr., B.F. Powell, M.A. Przybylski, J. Schlum, J.S. Stilgenbauer, and M. Westerhausen.

CUP Members absent at roll call were C.M. Ellis, M.A. Gloria, and A. Koester Thomas.

Also present were District Vice President C.J. Dobson; Board Liaison P.E. Rovey; Council Vice Chairman R.J. Shelton; Mmes. I.R. Avalos, M.J. Burger, H.B. Cruz, M.G. Martin, S.C. McCoy, C.M. McJunkin, L.A. Meyers, M.K. Greene, and L.F. Hobaica; Messrs. J.M. Felty, Z.J. Heim, K.J. Lee, M.S. Mendonca, J.M. Pratt, R.R. Taylor, and K.J. Tilghman; and Theresa Gloria and Zachary Gloria of Palma.

In compliance with A.R.S. §38-431.02, Andrew Davis of the Corporate Secretary's Office had posted a notice and agenda of the CUP meeting at the SRP Administration Building, 1500 North Mill Avenue, Tempe, Arizona, at 9:00 a.m. on Tuesday, August 22, 2023.

#### Safety Minute

Sara A. McCoy, SRP Director of Risk Management, presented a safety minute regarding designating a water watcher around swimming pools.

Ms. S.A. McCoy left the meeting.

#### Sustainability Minute

Christa M. McJunkin, SRP Senior Director of Water Supply and System, presented a sustainability minute regarding water conservation.

#### Approval of Minutes

On a motion duly made by CUP Member B.F. Powell and seconded by CUP Member C.S. Clark, the CUP approved the minutes for the meeting of April 27, 2023, as presented.

Corporate Secretary J.M. Felty polled the CUP Members on CUP Member B.F. Powell's motion to approve the minutes for the meeting of April 27, 2023. The vote was recorded as follows:

YES:	CUP Members M.T. Hutchinson, Chair; A.J. Washington, Vice Chair; and C.S. Clark, R.D. Coleman, J.A. Graham, M.A. Nevitt Sr., B.F. Powell, M.A. Przybylski, J. Schlum, S. Stilgenbauer, and M. Westerhausen	(11)
NO:	None	(0)
ABSTAINED:	None	(0)
ABSENT:	CUP Members C.M. Ellis, M.A. Gloria, and A. Koester Thomas	(3)

### President's Office Update

District Vice President C.J. Dobson introduced Jim M. Pratt, SRP's new General Manager and Chief Executive Officer (CEO). He discussed CUP Members' mileage reimbursement, touring the Coolidge expansion project, current load forecast, along with the hotter weather Arizona is experiencing.

Mr. R.R. Taylor left the meeting during the update. Ms. C.M. Sifuentes; and Messrs. R.T. Judd and B.A. Olsen entered the meeting during the presentation.

### Water Briefing: SRP, Colorado River, and Phoenix Active Management (AMA) Report

Using a PowerPoint presentation, Ms. C.M. McJunkin stated that the purpose of the presentation was to provide information regarding the state of water in the valley, including a briefing on SRP water initiatives, Colorado River status, and the recent Phoenix AMA report published by the State.

#### Arizona Water Management

Ms. C.M. McJunkin provided an Arizona water management chart from 1957 through 2019 with respect to acre-feet water, population, and domestic gross income. She said that Arizona's success in managing water is attributed to the 1980 Groundwater Management Act; water supply augmentation and water supply diversity; and the Assured Water Supply Program.

Ms. C.M. McJunkin said that Arizona's diversified water is supplied by SRP's Salt and Verde Rivers, groundwater, the Central Arizona Project's (CAP) Colorado River, and effluent treated wastewater. She discussed the requirements involved in qualifying for the Assured Water Supply Program.

### Phoenix AMA Groundwater Model

Continuing, Ms. C.M. McJunkin referenced news outlet articles regarding Arizona's groundwater restrictions relating to new home construction. She provided a report from the Arizona Department of Water Resources (ADWR) with respect to the model used to project water demand for 100 years for the entire Phoenix AMA. Ms. C.M. McJunkin summarized key takeaways from the ADWR report as follows: 1) Phoenix metro is not halting housing development; 2) commercial and industrial development is not impacted; 3) existing Certificates and Designations of Assured Water Supply are not impacted; and 4) temporary pause on new Certificates of Assured Water Supply reliant on groundwater.

Ms. C.M. McJunkin stated that Arizona is unique in the nation for using a 100-year a timeframe for water planning prior to allowing development, its water for growth has been proven for most of the Valley and continues its efforts to secure new water supplies. She said that municipalities have designations of assured water supplies availability for growth.

### Augmentation and Infrastructure Projects

Ms. C.M. McJunkin detailed the following aspects of the Gila River Water Storage, LLC: 1) the Gila River Indian Community and SRP have formed a partnership; 2) CAP water is stored underground on the Gila River Indian Community; 3) 420,000 acre-feet of water is stored in the Phoenix AMA; 4) 560,000 acre-feet of water is stored in the Pinal AMA; 5) meets the assured water supply requirement; 6) the water is suitable for industrial and commercial uses; and 7) the existing supply of water is not subject to shortage.

Ms. C.M. McJunkin reported on the water infrastructure and augmentation projects which involve the Roosevelt Dam flood control space; the Bartlett expansion, and the SRP-CAP Interconnection. She provided a graph of the sedimentation levels at Horseshoe Dam as of 2012 which affect the Roosevelt Dam flood control space project. Ms. C.M. McJunkin presented renderings of the existing and modified Bartlett Dam, along with dam height increase options. She provided an ariel of the SRP-CAP Interconnection and explained how it will facilitate an effective utilization of regional water supplies.

Ms. C.M. McJunkin commented on matters relating to the water infrastructure finance authority and the Governor's Water Policy Council.

### Colorado River Update

Next, Ms. C.M. McJunkin provided an apportionment map of the Colorado River which encompasses Colorado, Utah, Wyoming, New Mexico, Nevada, California, and Arizona. She reviewed the Colorado River Water Supply as of July 23, 2023; snow accumulation

for the Colorado Basin as of June 19, 2023; and a chart from 1996 to 2022 reflecting the inflow of water to Lake Powell.

Ms. C.M. McJunkin discussed the actions and agreements taken to protect Lake Powell and Lake Mead Reservoir elevations since 2000. She provided an update regarding the federal long-term versus near-term planning processes with respect to the operations of the Colorado River, along with a timeline of the federal processes.

In conclusion, Ms. C.M. McJunkin detailed aspects of the Lower Basin plan proposal submitted to the United States Bureau of Reclamation on May 22, 2023.

Copies of the PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

#### Roundtable Discussion: Community Responses to Current Water Issues

Ms. C.M. McJunkin conducted a roundtable discussion with the CUP Members to inform SRP Management and the Board of how valley communities are responding to the water challenges facing the Valley.

#### CUP Member Integrated System Plan (ISP) Liaison Report

CUP Member C.S. Clark provided a liaison report regarding the ISP. He responded to questions from the CUP.

Board Member P.E. Rovey; and Ms. L.A. Meyers left the meeting during the report.

#### CUP Member Update

CUP Chair M.T. Hutchinson provided a CUP member update. He responded to questions from the CUP.

Mr. M.S. Mendonca left the meeting during the update.

#### Report on Current Events by the General Manager and Chief Executive Officer or Designees

Jim M. Pratt, SRP General Manager and CEO, reported on a variety of federal, state, and local topics of interest to CUP.

CUP Member M.A. Nevitt; Ms. I.R. Avalos; and Mr. K.J. Tilghman left the meeting during the report.

Future Agenda Topics

CUP Chairman M.T. Hutchinson asked the CUP if there were any future agenda topics. None were requested.

There being no further business to come before the CUP, the meeting adjourned at 11:24 a.m.

John M. Felty  
Corporate Secretary









# *Pinal County Video* Randolph Improvements Update

Customer Utility Panel

February 1, 2024

# Randolph Projects

-  ARPA Phase 1 - Proposed Fire Hydrant
-  ARPA Phase 1 - Proposed Water Main
-  CDBG Phase 2 - Scupper/Spillway
-  CDBG Phase 2 - Curb, Gutter, & Sidewalk
-  SRP Phase 3 - On Site Road
-  Southwest Gas - New Gas Line









# Informational Presentation Regarding SRP's Operational Practices to maintain Reliability During Arizona Summers

## SRP-Customer Advisory Panel

**Wayne Wisdom**

Sr. Director, Distribution Grid Services

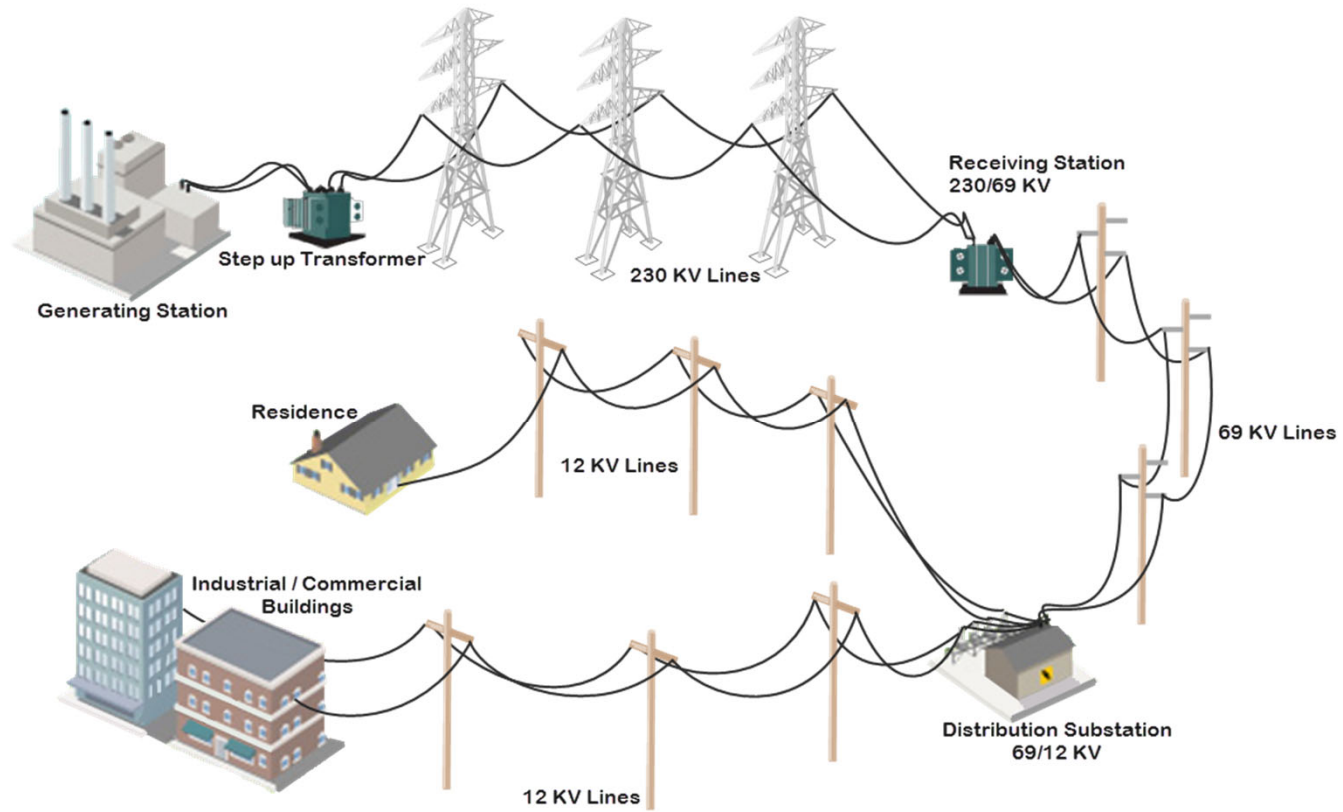


Delivering water and power™

# Agenda

- **SRP Electric Grid**
- **Maintenance activities**
  - Distribution Pole Replacement Program
  - Vegetation Management
- **Distribution Summer Preparedness**

# SRP's Electric Grid



# Transmission Vs. Distribution



## Transmission System

Miles: 2,482  
Poles: 22,132

## Distribution System

Miles: 30,548  
Poles: 127,452  
Transformers: 168,493

Over 80% of the Distribution System is underground





# Distribution Wood Pole Program

## Purpose

- Maintaining and extending the life of SRP's wood pole assets through industry leading inspection process, that identifies the following:
  - Identify high risk poles
  - Increase system reliability and public safety
  - Insure effective appropriation of capital resources
  - Participate in wood related projects and research
  - Maintains pole data for SRP Design

# Wood Pole Replacement Program



## Current Pole Population

107K Existing Distribution Poles  
Main Pole Treatment Types Include  
Creosote, Gas and Penta



## Current Cycle

12,000 Inspected Annually  
Cycles are 10 Years  
Currently in 3<sup>rd</sup> Cycle  
Cycle Failure Rate is 14%



## Current Budget

2100 FY24 Pole Replacements  
\$11,329,000 Capital Replacement  
Budget  
\$390K O&M Inspection Budget

# Inspection Pictures

1-Begin with Visual and Sound & Bore Inspect



2-Drilling and digging below GL



3-Evaluating pole  
D-Calc if problems noted



# SRP Vegetation Management

## Purpose

- Ensuring zero tree related outages for transmission while minimizing tree related outages for distribution to improve reliability and promoting employee, contractor, and public safety with emphasis on our strategy and values of customer service.

# SRP Vegetation Management - Transmission

## Transmission – Annual Cycle

- **Responsible for 1,400 Line Miles (115kV, 230kV, 500kV)**
  - Regulatory/Line Clearance
  - Federal Energy Regulatory Commission (FERC)
  - North American Electric Reliability Corporation (NERC)
  - Western Electricity Coordinating Council (WECC)
  - Applies to SRP 230kV and 500kV
  - Cultural/Environmental - Archaeological Sites or Threatened and Endangered Species (TES)
  - Wildfire Hazard Reduction – herbicide application



# SRP Vegetation Management - Distribution

## Distribution and Sub Transmission – Two Year Cycle

- **Responsible for 11,500 Line Miles (12kV & 69kV)**
  - Our Challenges
    - High Concentration of Vegetation
    - Oleander
    - Palms
    - High Volume of customer refusals and no contacts
  - Over 30,000 trims and removal annually
  - Annual budget - \$8.1M



# SRP Vegetation Management

- Service Drops and Streetlights clearing





# Distribution Summer Preparedness

- Storm, load shed & heat training & drills
- Reinforced standard operating procedures
- Enhanced staffing levels
  - DOC shifts & on-call support staff
  - Distribution Maintenance night crews & heat warnings
  - Troubleshooter coverage
- Equipment inventory increased, i.e. Transformers
- Proactive maintenance activities
- Outage moratoriums



## VIOLENT STORM DOWNS LINES IN QUEEN CREEK

TEMPE LINE DIVISION RESTORES POWER

See story on Page 3



# Thank you



# SRP Summer Peak

Customer Utility Panel

Brian Fulton | February 1, 2024



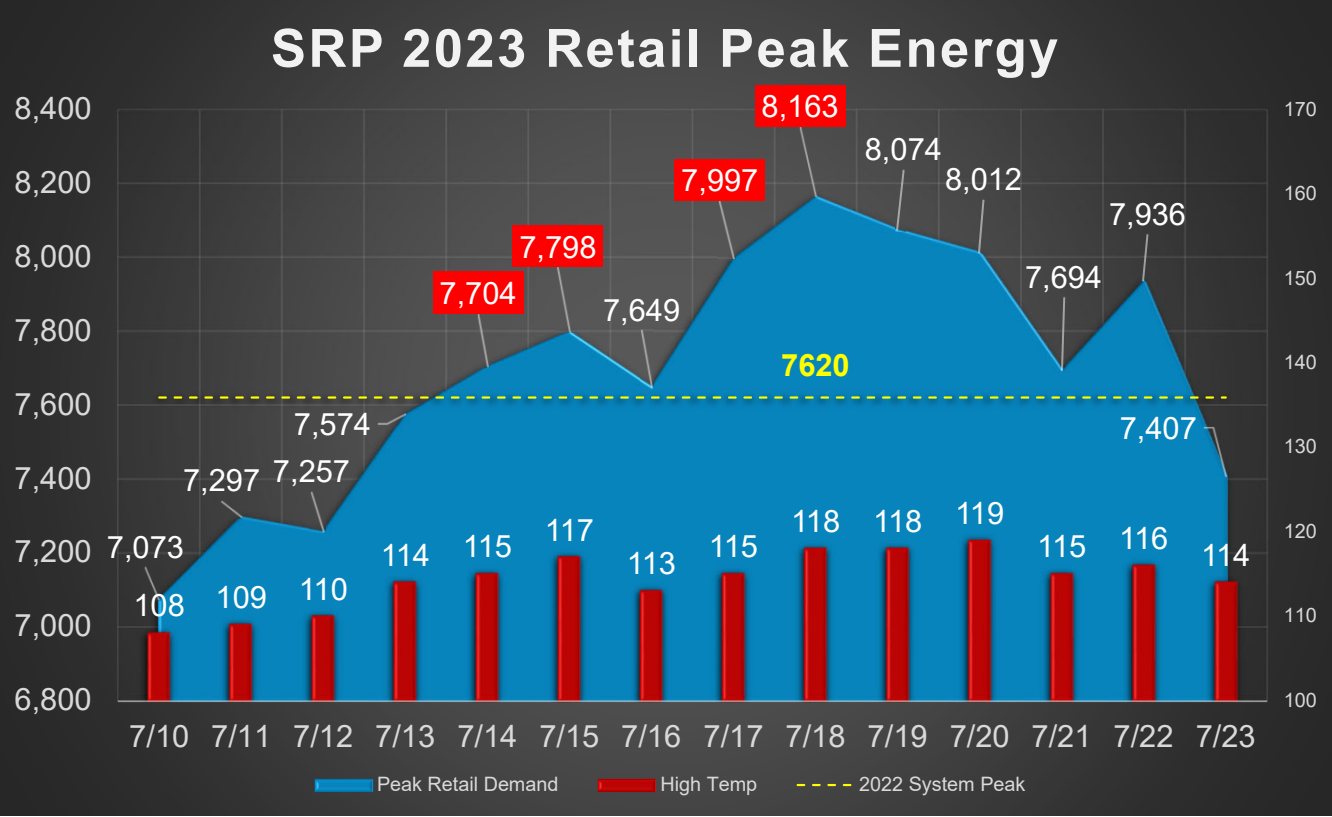
# Power Trading's Role

- Economically dispatch SRP resources:
  - Meet customer energy demand
  - Maintain reliability
  - Minimize risk
- Replace lost generation by purchasing energy through the market
- Coordinate and optimize consumption of natural gas
- Cooperate with neighboring utilities
- Strategically plan Demand Response events to reduce energy demand and maintain reliability

# Summer 2023

- Summer 2023 set a new benchmark for SRP's energy grid
- Sky Harbor recorded 31 consecutive days of +110 degrees
- Phoenix average temperature was +100 degrees in July for first time ever
- SRP set an all-time peak demand record of 8163 MW on July 18th
- Sustained high heat resulted in consecutive days of record-breaking peak energy demand

# Exceptional Summer



- SRP set 4 new record peaks in 2023
- New All-Time Record set July 18<sup>th</sup> at 8163 MW
- 7% increase in peak demand over prior year's record
- 9 consecutive days with peak demand above last summer

# Daily Planning and Forecasting

## Variables for the Next Day

- Weather and load trends
- Power plant availability and constraints
- Transmission and fuel constraints
- Market conditions
- Reserve targets



# What Can't be Forecasted?

## July 17<sup>th</sup> Plan Deviations:

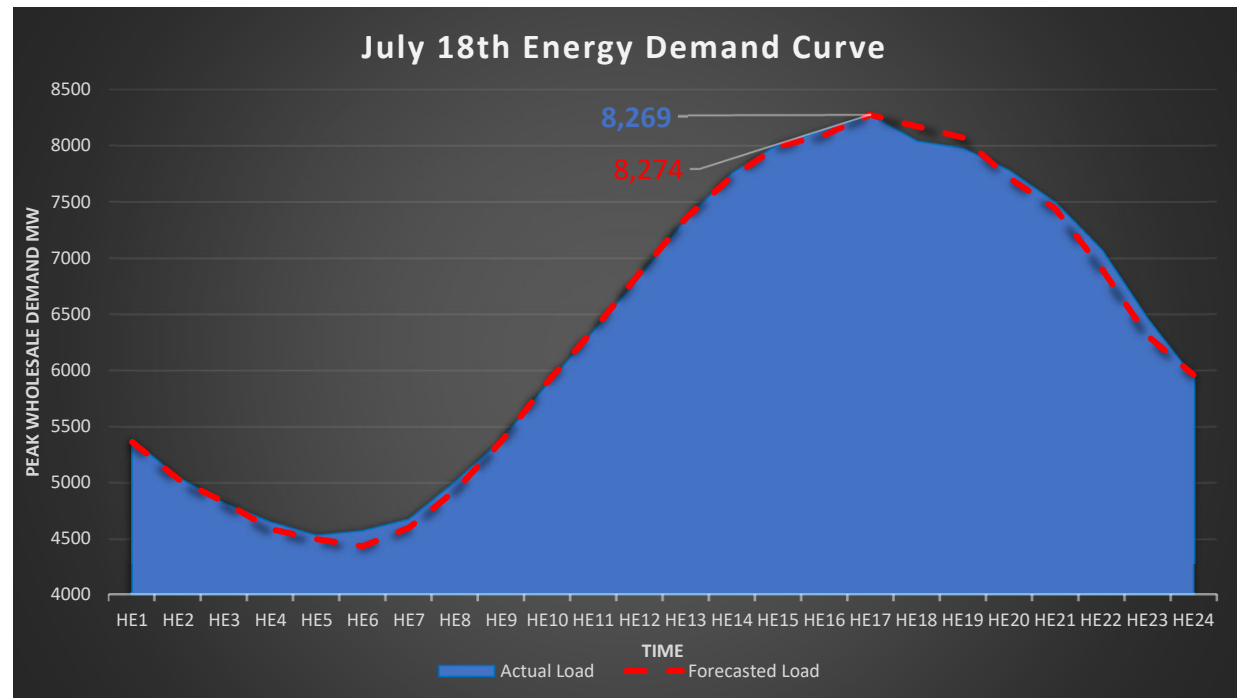
- New battery resource performance issues
- Operating constraints at Gila River and Coolidge Generating Stations
- Loss of output from Harquahala Generating Station
- Transmission system in the East Valley nearing limits



# Power Trading Response

## July 18<sup>th</sup> Actions:

- Procured upwards of 600 MW of replacement energy on an hourly basis on the 17<sup>th</sup> for the next day
- Purchased upwards 500MW of replacement energy on an hourly basis on July 18<sup>th</sup>
- Strategically deployed Residential and Commercial Demand Response programs
- Optimized operations on natural gas plants to ensure peak availability
- Coordinated closely with neighboring utility on system reliability issues



# Summary

- July was unique with sustained high heat coupled with multiple record peak loads
- Planning and forecasting for each day is critical and effective for even the most extreme conditions
- SRP is successfully integrating new customer programs
- SRP's planning and grid preparations were essential to ensuring customer reliability this summer



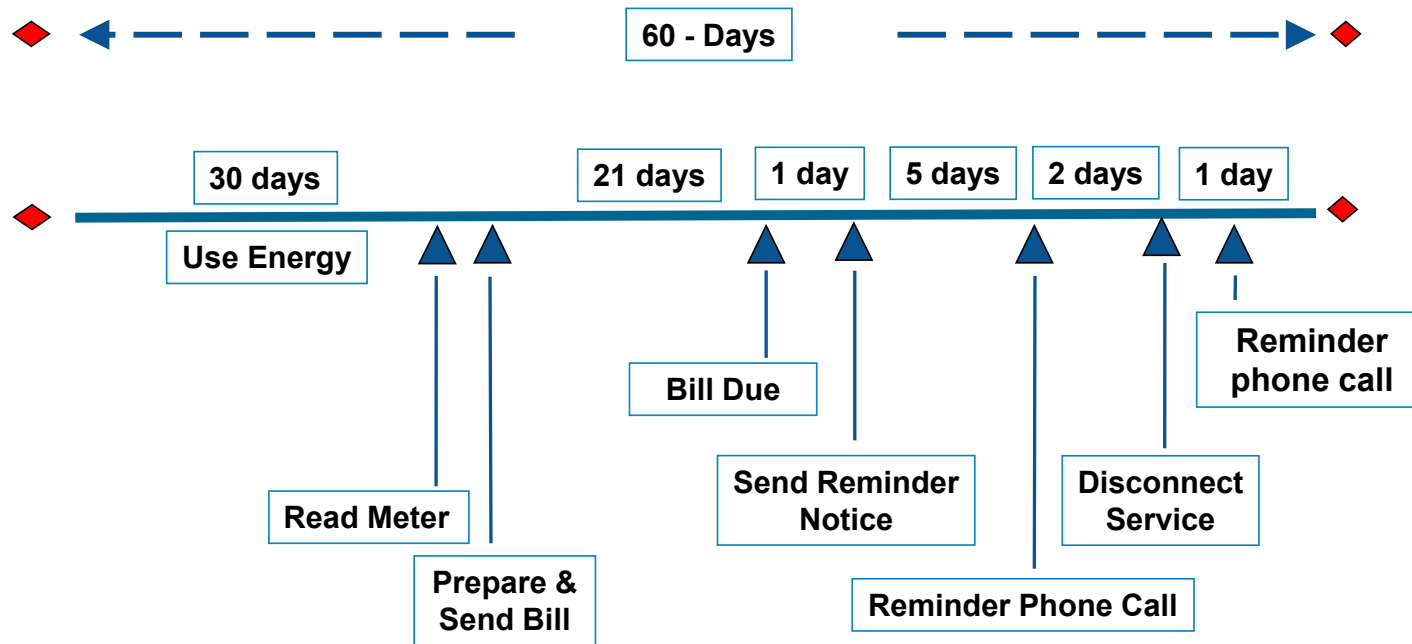


# Informational Presentation Regarding SRP's Operational Practices to Maintain Reliability During Arizona Summers

## *Disconnect Moratorium and Customer Support*

Zack Thompson  
February 2024

# Standard Residential Credit Cycle



# SRP Residential Disconnect Policy

## Disconnect Policy Prior to Summer 2019

- Past due balance greater than \$150 are eligible for disconnection
- Customer receives a mailed Reminder Notice
- Opt-in email/text past due notifications
- Medical Preparedness Program Enrollment required medical form signed by doctor prior to enrollment
- Disconnect Moratorium during National Weather (NWS) Excessive Heat Warnings (EHW)

## Current Disconnect Policy

- Past due balance greater than \$300 are eligible for disconnection
- Customer receives a mailed Reminder Notice
- Opt-out email/text past due notifications
- Outbound phone call before and after disconnection
- Medical Preparedness Program Enrollment is immediate
- Disconnect Moratorium during NWS Excessive Heat Warnings
  - 2023 – Leadership implemented a Disconnect Moratorium from 7/1 – 9/19

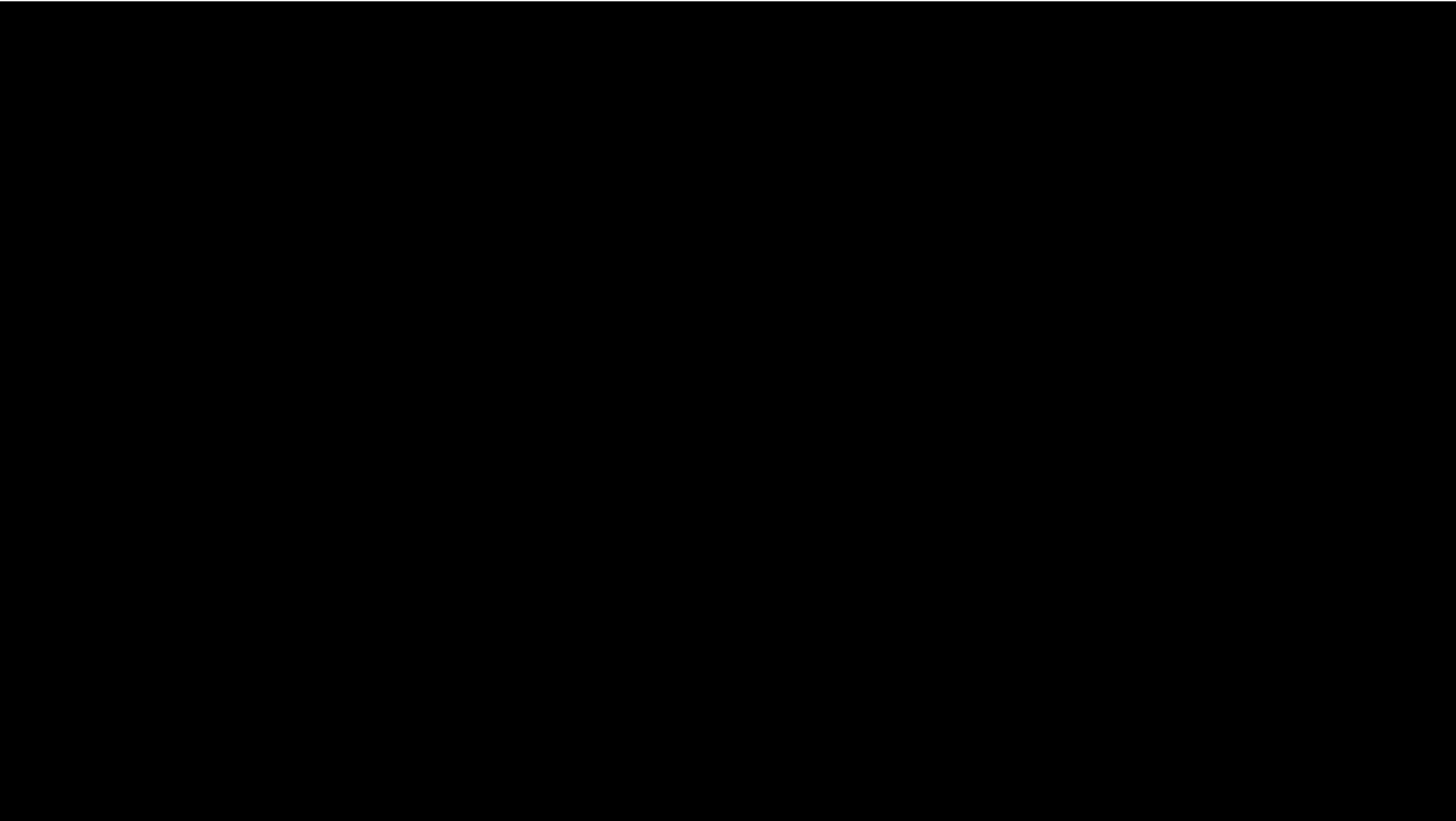
# Here to Help

- 24/7 live and local customer service available, as well as website and mobile app
- Payment extensions or arrangements
- Customer programs
- Customer Resource Counselors
- Monthly discount for limited income
- Safety Net
- Right price plan and M-Power
- Energy savings

# M-Power

- Pay-as-you-go solution, no monthly bill
- No upfront costs
- Lower deposit and no fees
- The average SRP M-Power customer uses 12% less energy
- Allows for balances to be paid back over time
- Receive up to two, 3-day credit advances each month
- Highest rated customer price plan
- Largest prepay program in North America

**thank you!**



An aerial photograph of a large dam and reservoir situated in a deep, rugged canyon. The canyon walls are composed of layered, reddish-brown rock. The reservoir is a deep blue color, and the dam is a long, curved structure across the middle of the canyon. The sky is a clear, pale blue.

# Integrated System Planning Status Update and Discussion

## Customer Utility Panel

Angie Bond-Simpson, Sr. Director | February 1, 2024

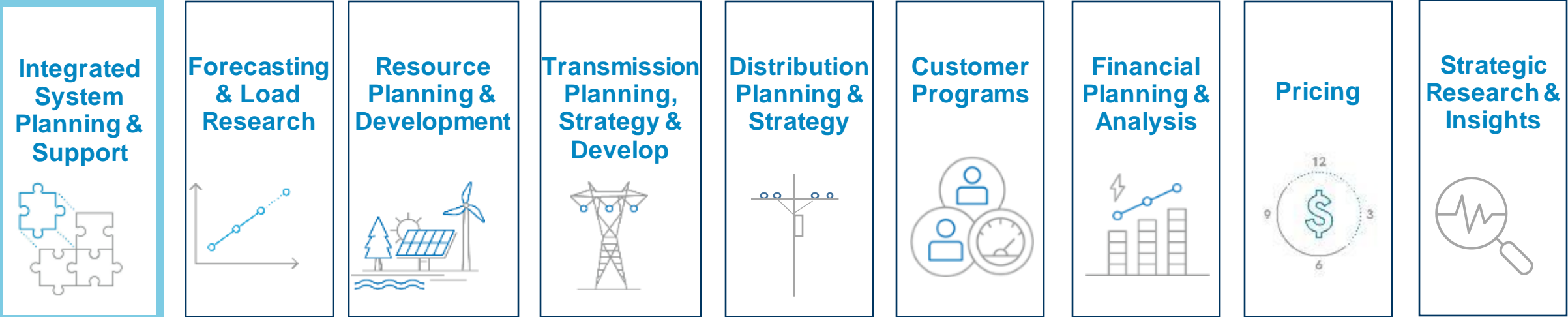


# SRP's Integrated System Plan

An Integrated System Plan is the holistic **roadmap** for the **power system of the future** which considers **evolving customer needs** for **reliability, affordability, and sustainability** and achieves our 2035 goals.

# Multiple Perspectives Included in the ISP

## Key Contributing Departments



*Coordination,  
Leadership  
Guidance,  
Analysis &  
Support*

*Leadership Guidance & Analysis Teams*

*Customer  
Research  
Team*

*Consultants:*



**K E A R N S WEST**



# Bringing our Community and Customers Along



# EXTERNAL

# ISP PLANNING PROCESS FAST FACTS

# INTERNAL

NUMBER OF ADVISORY  
GROUP MEMBERS:



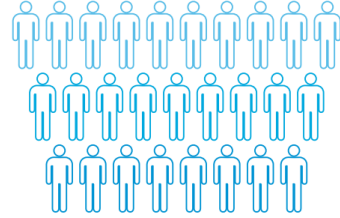
**32**

community representatives



from **23** organizations

NUMBER OF LARGE  
STAKEHOLDER  
GROUP MEMBERS:



**250**

community representatives from

**143**

organizations

STAKEHOLDER  
QUESTIONS  
ANSWERED

**588**



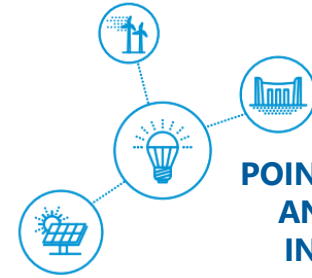
Over  
**270**

STAKEHOLDER  
COMMENTS RECORDED



**31** STAKEHOLDER MEETINGS

TOTALING TO OVER **62** HOURS

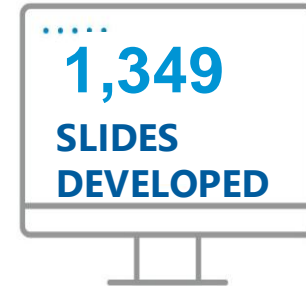


**615**

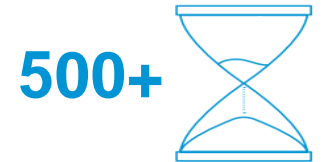
POINTS OF FEEDBACK COLLECTED  
AND INTEGRATED INTO THE  
INTEGRATED SYSTEM PLAN



Hundreds of  
Gigabytes  
OF MODELING SIMULATIONS  
OVER 2+ YEARS



**1,349**  
SLIDES  
DEVELOPED



**500+**

HOURS OF INTERNAL  
ALIGNMENT MEETINGS



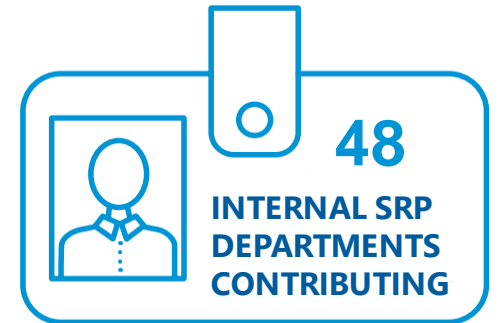
INDIVIDUAL  
SUBJECT  
MATTER  
EXPERT  
PRESENTERS

**40**



**142**

INDIVIDUAL SRP  
EMPLOYEE  
CONTRIBUTORS



**48**

INTERNAL SRP  
DEPARTMENTS  
CONTRIBUTING

# ISP Results: System Investments Needed at a Rapid Pace

- New renewables **combined with** firm capacity are part of a least-cost portfolio, even under a wide range of gas price and technology cost sensitivities.

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- SRP will need to **double** if not **triple** resource capacity in the **next decade** to serve customers while achieving reliability and sustainability goals. This is an unprecedented pace.

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- **Hundreds of miles** of new or upgraded transmission lines and nearly double the number of 500/230 kV transformers could be needed relative to today. Location matters.



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- Without **new firm generation capacity**, the system cannot satisfy reliability requirements under a high load growth scenario.
- **Hundreds of miles** of new or upgraded transmission lines and nearly double the number of 500/230 kV transformers could be needed relative to today. Location matters.
- SRP will need to **evolve programs and price plans** to shift consumer behavior, and further educate customers on when to consume and when to conserve energy.

# ISP Results: Residential Customer Research

**66%**

Rated  
Positively

Most customers reacted positively to SRP's proposed path forward, and a quarter felt it was excellent. A majority agreed the plan should be prioritized by SRP



## Top factors: affordability & bill impacts

- In each quantitative phase of research, **affordability surpassed reliability slightly in importance.**
- Those with **limited incomes put greater emphasis on affordability.**
- When choosing a future energy system customer selections revealed **monthly bill impact as the top driver of preference.**



## Customer understanding and openness to change

- Customers recognized that **challenges are interrelated** and pose **risks to sustainability, the economy, and overall quality of life.**
- In general, **lower-cost plans were more preferred.**
- Customers recognized the need for and expressed interest in SRP's investment in sustainable energy, but they **do not want to bear the cost of that investment.**

# Integrated System Plan: System Strategies

## Energy Investments

Invest in renewable resources and storage to manage fuel consumption, and drive carbon and water reductions.

## Capacity Investments

Invest in firm generation, including natural gas, to support reliability and manage affordability, while also supporting advancement of emerging firm technologies.

## Proactive Transmission

Proactively plan to expand transmission infrastructure to enable generator interconnections and load growth.

## Distribution Innovation

Ensure distribution grid readiness to maintain reliability and enable customer innovations to drive carbon reductions.



## Strategic Investment & Reinforcement of Existing Assets

Reinforce and maximize value of existing infrastructure with strategic investments to manage affordability, and ensure future performance, grid security and resilience.

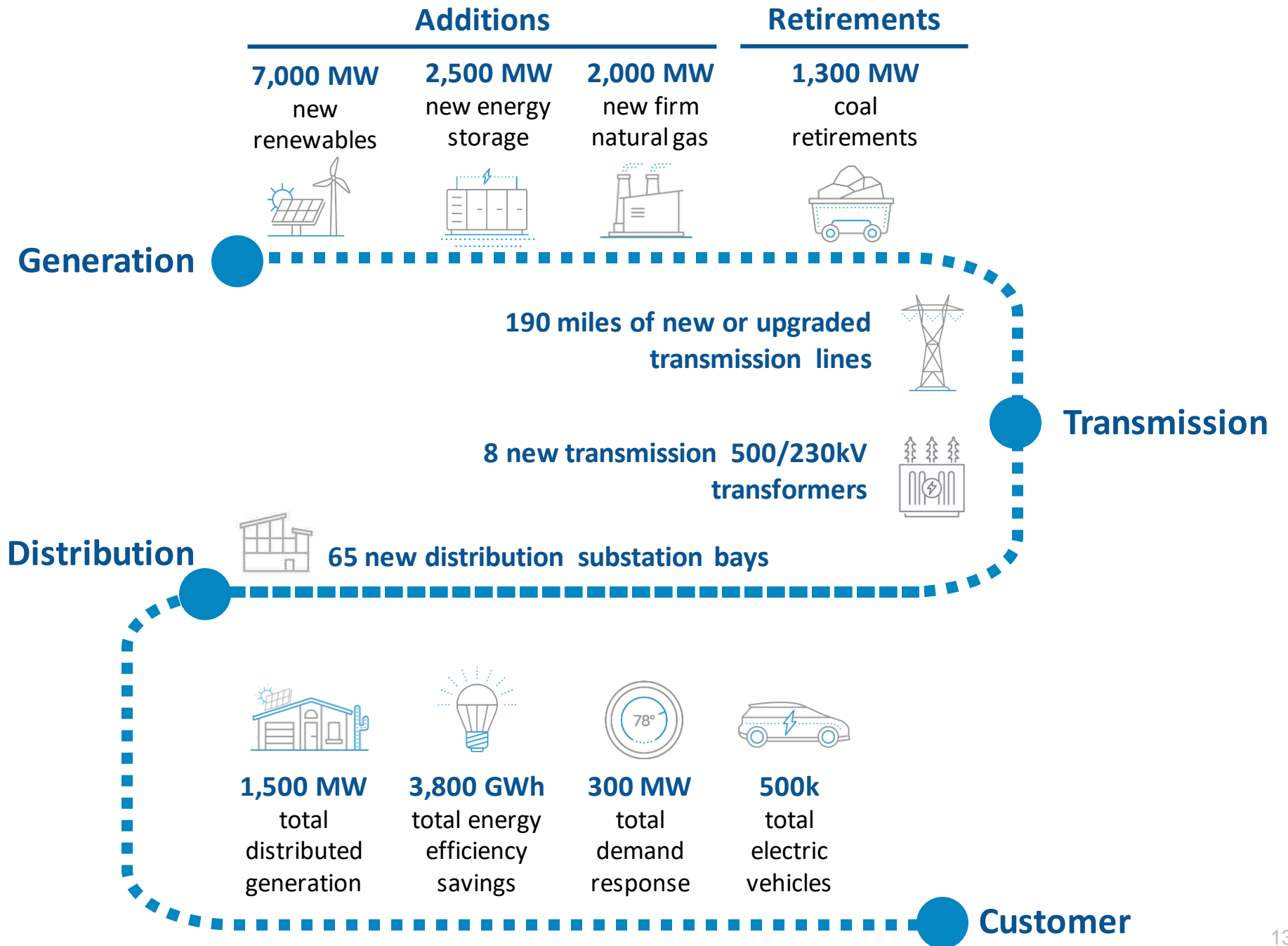
## Evolution of Customer Programs & Pricing

Evolve pricing and customer programs to improve economy-wide carbon reductions and pace infrastructure development, while recognizing customers' diverse needs.

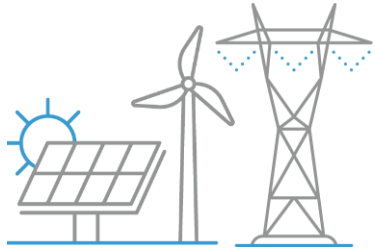
## Partnerships & Suppliers

Explore partnerships, supply chain and development solutions that manage cost and availability to meet the pace of transformation.

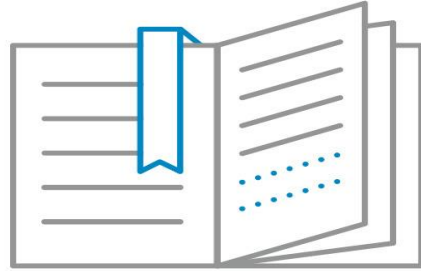
# Balanced System Plan (2035)



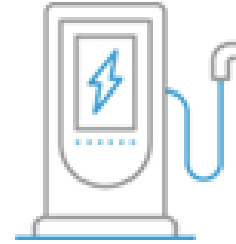
# What's Next: ISP Actions



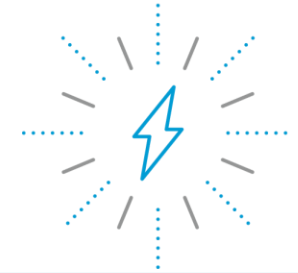
**Customer's can expect to hear a lot about new infrastructure from SRP**



**SRP will be developing education on when to consume and when to conserve energy**



**More education and opportunities for electric vehicle (EV) managed charging programs**



**Expansion of SRP's E-Tech program offerings related to residential and commercial electrification**

# Integrated System Plan: CUP Discussion

## Discussion Questions:

**What is important to share with customers and community members about the ISP?**

**What did you find most interesting, important, or surprising about the ISP?**



**thank you!**





# Legal Update

Sarah Glover | February 1, 2024

# Arizona's Open Meeting Law

A.R.S. §§ 38-431 – 431.09

A set of laws that are intended to:

- Maximize public access to the governmental process
- Open deliberations and proceedings to the public
- Prevent public bodies from making decisions in secret

# The Open Meeting Law Applies to “Public Bodies”

“Public Bodies” include:

- The District’s Board and Council
- All standing, special, or advisory committees of, or appointed by, the Board or Council, including the Customer Utility Panel (CUP)

# What Must the Public Body Do?

- Hold all meetings in public
- Post advance notice of meetings
- Post an agenda with the meeting notice (and stick to it)
- With limited exceptions, allow the public to listen to the proceedings
- Prepare meeting minutes

# Definition of “Meeting”

Any gathering:

- in person, or through technological devices
- of a quorum of the members of a public body
- at which they discuss, propose, or take legal action, including any deliberations with respect to that action.

“Legal action” means a collective decision, commitment, or promise made by a public body.

# Electronic Communication

The following are “meetings” under the Open Meeting Law:

- one-way electronic communication by one member sent to a quorum of the members of a public body that proposes legal action
- exchange of electronic communications among a quorum of the members that involves a discussion, deliberation or the taking of legal action by the public body concerning a matter likely to come before the public body for action

# Serial Communications

- Communications need not be at the same time or in the same manner to result in a “meeting”
- Serial communications (splintering the quorum) may not be used to circumvent public discussion
- Cannot use e-mail or other means of communication among a quorum to:
  - Discuss or deliberate on CUP business
  - Propose or take legal action

# Consequences of Violation

- CUP actions can be invalidated
- Penalties for a member who knowingly violates, or knowingly aids in the violation of, the Open Meeting Law:
  - Civil Penalties
  - Removal from office



# Arizona's Conflict of Interest Laws

A.R.S. §§ 38-501 - 511

- Public officers must avoid conflicts of interest that might influence or affect their official conduct
- Conflict of interest laws:
  - Prohibit public officers and employees from realizing personal gain at the expense of the public entity or employer
  - Ensure that public officers and employees act in the best interests of the public entity or employer, without consideration of personal benefit
- Laws apply to the CUP, as an advisory commission of the District

# General Requirements

- Officers or employees who have, or whose “relatives” have, a “substantial interest” in a transaction or decision of the public agency must:
  - Disclose the interest, and
  - Refrain from voting on or participating in any manner regarding such transaction or decision.
- Disclosure and disqualification generally cures the conflict

# “Substantial Interest” Determination

- A substantial interest is any pecuniary or proprietary interest, either direct or indirect, that is not a “remote” interest.
- Remote interests include:
  - Non-salaried officer of a non-profit corporation
  - Insignificant stock ownership (less than 3% of shares & maximum 5% of income)
  - Recipient of public services generally
  - A relative’s employment by an entity with at least 25 employees (with no control or decision-making authority)

# “Relatives” Defined

- Spouse, and the parent, sibling, or child of a spouse
- Child
- Grandchild
- Parent
- Grandparent
- Sibling (half or full) and their spouse

# Action Required

If a conflict of interest exists, the officer or employee must:

- Disclose the conflict *before* the transaction is initiated
- Refrain from voting, or participating in discussions, on the matter
- Refrain from discussing the transaction or decision with others involved in the decision-making process

# Sanctions for Violations

- Criminal penalties:
  - An intentional or knowing violation is a class 6 felony
  - A reckless or negligent violation is a class 1 misdemeanor
- Mandatory forfeiture of public office

# Public Records Law

## A.R.S. 39-121 et seq.

- Requires public officials to maintain records and make public records open to inspection
- Any document you create related to your position on the CUP could be made public
- Public records include emails, text messages, voicemails, etc.

Questions?