SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT BOARD MEETING NOTICE AND AGENDA

JOINT MEETING OF THE BOARD OF DIRECTORS AND COUNCIL WORK STUDY SESSION Tuesday, April 30, 2024, 9:30 AM

PERA Training and Conference Center 1 E. Continental Drive, Tempe, AZ 85288

Roll Call Safety Minute

- 1. <u>Call to Order</u>PRESIDENT DAVID ROUSSEAU
- 2. <u>Overview of the Customer Modernization Program</u>......GIBS SAINT PAUL and VALERIE POMERENKE

Informational presentation to provide an overview of the Customer Modernization program and demonstrate how the execution of planned work will establish the foundation to continually improve the customer experience by providing new and personalized products, services, and interactions.

3. AdjournPRESIDENT DAVID ROUSSEAU

The Board may vote during the meeting to go into Executive Session, pursuant to A.R.S. 38-431.03 (A)(3), for the purpose of discussion or consultation for legal advice with legal counsel to the Committee on any of the matters listed on the agenda.

The Board may go into Closed Session, pursuant to A.R.S. §30-805(B), for records and proceedings relating to competitive activity, including trade secrets or privileged or confidential commercial or financial information.

Visitors: The public has the option to attend in-person or observe via Zoom and may receive teleconference information by contacting the Corporate Secretary's Office at (602) 236-4398. If attending in-person, all property in your possession, including purses, briefcases, packages, or containers, will be subject to inspection.



THE NEXT JOINT MEETING OF THE BOARD OF DIRECTORS AND COUNCIL WORK STUDY SESSION IS SCHEDULED FOR THURSDAY JUNE 6, 2024

04/23/2024