

IRRIGATION

NEWS FOR SRP RESIDENTIAL SHAREHOLDERS | APRIL 2024

2nd Half Billing Reminder

Customers who took advantage of our minimum payment option will receive a second half bill in the mail or through their SRP My Account[™] profile. Be sure to keep an eye out for the upcoming bill in May that is due June 6. For online bank payments, the payee address should be SRP, P.O. BOX 2952, Phoenix, AZ 85062-2952. Visit **srp.net/waterpayments** for additional payment options.

Water Pricing Update

On March 28, the Board of Governors of the Salt River Valley Water Users' Association approved a new schedule of water charges, which will be effective during the 2025 calendar year. You can view the rates and estimate your costs using the rate calculator at **srp.net/waterpricing**. You may also request a copy of the 2025 water charges from the SRP Corporate Secretary's Office:

- By email to CorporateSecretary@srpnet.com
- By mail addressed to SRP Corporate Secretary, Mail Station PAB215, P.O. Box 52025, Phoenix, AZ 85072

If you have any questions about the 2025 water charges, written comments will be accepted through April 26 by email to **CorporateSecretary@srpnet.com** or by mail to the SRP Corporate Secretary's office (address listed above). On May 6, the Board will meet to consider any comments received and determine if changes are required.

District meetings will be held in person with the option to attend via teleconference. Additional information about District open meetings can be found at **srp.net/boardagenda**. For instructions on how to participate in the meetings, contact the Corporate Secretary's office at **(602) 236-4398** or by email at **CorporateSecretary@srpnet.com**.



As of March 4, 2024, the SRP reservoir system was **84%** full at **1,936,436** acre-feet in storage. A year ago, the total system was **86%** full. On the Salt River system, we have four reservoirs: Roosevelt, Apache, Canyon and Saguaro lakes. On the Verde River system, we have two reservoirs: <u>Horseshoe and Bartlett</u>.

Stay up to date on reservoir levels daily at **watershedconnection.com**.

Source: **watershedconnection.com** Data is accurate as of March 4, 2024.



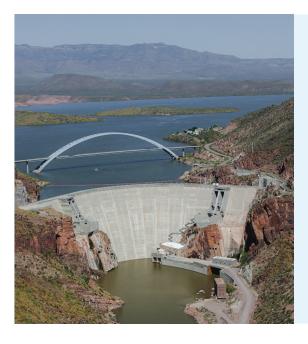
Making Irrigation Work For You

SRP brings irrigation water to the Valley through a system of lakes, dams and canals. From there, it's carried to your property through a series of ditches, channels or pipelines that are owned, operated and maintained by you and your neighbors. As irrigation customers, it's your responsibility to install, operate and maintain your neighborhood irrigation system, starting from the SRP delivery gate to your respective property. Customers are also responsible for ordering only as much water as needed and that can be contained on the property. For more information, visit **srp.net/irrigationreminders**.

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Summer Irrigation Schedule

As of April 1, the summer schedule begins! Water is available in your neighborhood approximately every 14 days during the summer months (April through September) and will change back to every 28 days during the winter months (October through March). This excludes the annual canal maintenance period when no deliveries are scheduled in the winter. To prepare, be sure to review your upcoming schedule and water orders through the SRP Water app[™], which can be downloaded at srp.net/waterapp.



Recreation at SRP-Managed Lakes and Dams

SRP proudly manages a variety of lakes and dams on the Salt and Verde rivers and the East Clear Creek. These locations provide opportunities to boat, swim, fish and relax. To soak up a day at the lake safely, you'll want to have the latest alerts. Find up-to-date information on closures, restrictions, fire reports and more on the official Tonto National Forest website. For more information, visit **srp.net/waterrecreation**.



Scan QR code to learn more.



P.O. Box 52025 | Phoenix, AZ 85072-2025

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Monthly Irrigation Term

Irrigation Maintenance: Prompt repairs to your private system help ensure that water deliveries aren't interrupted. If you or your neighbors cannot make repairs yourselves, contact a contractor for help. It's important to let SRP know about repairs in advance so that we can cancel all water deliveries to ensure a safe, water-free time block for your maintenance. This ensures that no water will be in the system. You'll also want to let SRP know when repairs are complete so that service can be scheduled to resume.

To learn more about your neighborhood system, visit **srp.net/irrigationrepairs**.



Scan QR code to learn more.



News for SRP Residential Shareholders

CORRESPONDENCE

Water Communications, SSW302 P.O. Box 52025 Phoenix, AZ 85072-2025 srpnet.com

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