

SRP Price Process Comments
Week ending December 21, 2024

SRP Public Price Process

Comments from: 12/15/2024

Name: Amelia Goudeau

Record Number: 3b9b197a

Delivery Method: Digital Submission

Comment:

I am in opposition of the price increase. Services are already too high.

Name: Jessica Folts

Record Number: c6c6d422

Delivery Method: Digital Submission

Comment:

I think the electric prices are fair at where they are at and no increase is needed. There are thousands of customers to bill

Name: Mark Dziedzic

Record Number: a516dc9c

Delivery Method: Digital Submission

Comment:

Having a TOU plan is silly in my opinion. Most people that work cannot make use of the savings. Only the unemployed or retired have an opportunity to make it work. I think a straight price for electricity is the only way to bill. Price per kw per hr should never change. Electricity is a necessity, not a traded commodity. With electric vehicles becoming more popular, you might find overnight usage has increased to match other times of the day. Therefore, prices should be stable no matter the time of day. Unless there is a significant plan to expand the Grid or make improvements to the infrastructure, a 3.4% increase seems rather high. A more modest increase of 1% - 2% would be acceptable.

Name: Concetta Emminger

Record Number: 3034e798

Delivery Method: Digital Submission

Comment:

I know that rates must go up because there is more demand for electricity production. But my thought is why not have a higher rate on all the new housing developments, since they are raising the demand, and a lower rate hike on all the established home owners (my house built in 1968)? I have seen my electric bill go up (I'm on the average monthly plan) because it's staying hotter longer and I have to have the ac run for sometimes 2 months longer. Last year I had to turn it on at the beginning of April, this year it stayed on until Nov. Time to move north, maybe! Thanks for your consideration!

Name: Carmen Richards

Record Number: 94895280

Delivery Method: Digital Submission

Comment:

Hello, I am writing on behalf of the new public pricing process proposed changes. I appreciate the detailed legal notice that was mailed out and the additional information about the proposed changes available on the SRP website. I will try to keep this brief. I am not in support of most of the changes. The first change being the reallocation of funds used from the proposed price increases to subsidize lower income customers. Customers should pay their share of costs. Additionally, I am not in support of the the new TOU plans. The peak hours appear to punish people who want to be comfortable in their home. It's not acceptable that peak hours last until 9 or 10 pm. The current plan my household is on is the EZ-3 plan, where our peak hours are 3pm-6pm. The new plans will DOUBLE our peak hours. For people who cannot afford to pay their electric bill there is no easy solution for this. Educating people on how they can save electricity and or on available grant programs (if any exist) should be offered. But having customers subsidize other customers is not the right solution. (I am aware this is currently occurring, but SRP is looking to expand this program). Doubling peak of use hours is not fair, considering residents do not have a choice on who they use for their power company. Some items I do support: using funds from price increases to upgrade and or repair infrastructure, adapt the power grid, employ more people, and allow SRP to turn a profit. Thank you for reading and considering my comments. Sincerely, Carmen Richards

Name: Finnley Hoerber

Record Number: 8372a458

Delivery Method: Digital Submission

Comment:

Thank you for providing the public with the opportunity to comment on SRP's proposed price increases. After a careful review of SRP's financial statements, my own past bills, and the recent grid performance reports, as well as considering projections of increasingly challenging weather conditions, I would like to offer the following observations and suggestions. First, based on my personal usage patterns, the increase in rates does not appear prohibitively high. Even during heavier consumption months [REDACTED] such as the peak summer period [REDACTED] my calculations indicate that the proposed adjustments would not substantially strain my household budget. This assessment is informed by comparing my historical bills against the projected percentage increases and by reviewing SRP's own explanations of where and why costs are rising. However, while I find the scale of the increase acceptable, I believe that greater transparency and accountability are essential. SRP has noted that the additional revenue is intended to address aging infrastructure, improve reliability, adapt the grid to evolving needs, and invest in sustainability measures. Given that I have also reviewed SRP's recent grid performance records and noted that outage goals were not fully met, it is especially important that the public can verify how these new funds will be allocated. Customers deserve to know whether each dollar of this rate increase is going into overdue infrastructure improvements, modernization efforts, renewable integration, or reliability enhancements. I therefore urge SRP to provide clear, periodic reporting on the expenditures associated with this rate adjustment. Such reporting might include detailed project timelines, budget allocations, and measurable reliability targets. Moreover, as I have examined trending weather data and observed that hotter and more extreme conditions may continue, I understand why additional system strengthening could be necessary. Indeed, if climate trends persist, maintaining and upgrading the grid will become even more vital. This acknowledgment on my part makes it all the more critical that SRP show customers how it is preparing to meet these future challenges effectively and efficiently. In short, while I do not object to a modest rate increase, I request greater insight into how these investments will improve SRP's infrastructure and better position the grid for the future. Demonstrated accountability and transparency will go a long way in ensuring continued public trust and support. Thank you for your time and consideration.

Name: Laena Horne

Record Number: a3067970

Delivery Method: Digital Submission

Comment:

This has me furious. Prices were raised not long ago with the rate increase and I'm so tired of solar customers getting stuck with higher increases and fees!!!! SRP is not solar friendly for residential customers. The net metering rate is not balanced, the grid fees and demand fees are ridiculous. Ever since we got solar panels with the goal of offsetting half our usage, our schedules and lives are ruled by the clock with this annoying time of use rule and we don't even save much money if at all half the year... Our state NEEDS to use renewable energy to combat climate change and residential solar is a great way to do that, but the plan options and fees discourage it and I've talked to many neighbors and friends who say it's not worth it because of all the fees etc and now you are jacking up solar customers rates even higher, almost double the impact as that of average customer. If you are TRULY nonprofit and not trying to penalize solar customer customers for not getting all our power from you (meaning buying more) then STOP singling us out please with higher rates and fees and make it an actual solar friendly program!

Name: Jared Gilmore

Record Number: d2e5f857

Delivery Method: Digital Submission

Comment:

I am still disappointed the power utilities went away from net metering for solar equipped customers. Time of use market rate should be the foundation for an equalized compensation and cost field. Let the unadulterated economics dictate policy and technological adaptations. In a state with unsurpassed solar advantages it is a shame to be restricting or hindering the utilization of such a resource with false economies. Aside from the disappointing support for solar, I have to comment on the question I have surrounding the MSC. I have had maybe two or three service calls to my properties ever, I don't interact with customer service, my billing is direct billed and automated and my grid connection (as far as I can follow the ancient poles in my neighborhood) might be original to the development of Tempe... 1950's???? Please do a better job with transparency around what your "service charge" increases are actually doing and why.

SRP Public Price Process Comments from: 12/16/2024

Name: Elizabeth P

Record Number: 1af0f1a9

Delivery Method: Digital Submission

Comment:

Please stop the price hikes and find a way to decrease electricity costs. Every year electricity prices are on the rise with no end.

Name: Marissa Akins

Record Number: 89a0e0b1

Delivery Method: Digital Submission

Comment:

SRP is already highly profitable with the ceo receiving a 600k bonus. Rates need not be raised. Consider using that money to give employees a raise. Keep rates low for customers.

Name: Alaina McCormick

Record Number: 10c8197b

Delivery Method: Digital Submission

Comment:

I do not support a rate increase.

Name: Richard M Beard

Record Number: b3390858

Delivery Method: Digital Submission

Comment:

Can you explain to me, Why SRP penalize customer that have Solar systems on their homes. Explain more you say. OK. In the 45 years of being a customer of SRP as to electric. I have never had a "On-peak demand: 8.4 kW" this is taken straight from my bill. To me you are borderline price gouging. How can you charge me for electric that I have made with my solar panel and then say I am using too much. Maybe with this NEW leader in Washington. I will send a letter and have this investigated. You force us to go 100% off grid but will not let us do that from what I was told. We can only go up to 80%. How convenient is that.

Name: Lyle

Record Number: df4e79a9

Delivery Method: Digital Submission

Comment:

1. I think is that this is the wrong time to be asking for a rate . many people are on a fixed income, or under working due to the situation in our country. 2. SRP continues to do community things such as providing trash containers at community events. This has nothing to do with electricity, and if you're going to be asking for a rate hike, perhaps you should eliminate these charity type of things. 3. Your solar programs are an absolute scam. The demand charge should be completely abolished. It is unfair, and it takes advantage of a customer in many ways. One incident where somebody exceeded the cap for a couple of minutes could cost them 25, 50, 75, \$100. This is ridiculous. You should be offering incentives for people to go solar not whacking them with charges that are meant to make up for the fact that they're using Solar rather than using your power. 4. SRP's bylaws should be changed to allow for board members to be seated that reside in areas that are not water areas. For example, I live in Fountain Hills and there is no representation for us on the SRP board.

Name: Eunice

Record Number: e79e6e83

Delivery Method: Digital Submission

Comment:

I don't understand why our comments are so important when it comes to the price changing for services because the way it stands since over a week ago the idiots at the Mesa City council already approved them and no matter how much we stomp our feet and scream to them for their stupidity and greediness we will all have to just suck it up and find a way to adjust our budgets to make it work. It's so sad that living in "AMERICA" many of our neighbors have to choose in between having money to pay for heat&AC, 2 very essentials in our state, or buy food or essentials for their families. So in summary, NO WERE NOT IN AGREEMENT WITH THESE INCREASES, but nonetheless thank you for asking for our opinion, only if it mattered and it would make a difference then I would say: good job for taking us into account...

Name: Sheila Motomatsu

Record Number: dbfb5ab7

Delivery Method: Digital Submission

Comment:

Please do not increase our rates. It's not necessary. SRP, our not-for-profit public power monopoly utility, is profitable enough already. Increasing our monthly service charge from \$20 to \$30 is significant. With no increases at all, SRP would still be extraordinarily profitable. Instead of being concerned about profits, can't SRP take a different approach and work toward the greater good? SRP has plenty of ways it could save money. For example, it could significantly reduce the amount spent advertising to its captive ratepayers. We don't need or want SRP to collect more money from us to spend on feel good ads to us. The informational materials like programmable thermostats and shade trees and lightbulbs and such could easily be communicated via email or text or however a customer is receiving billing info. Many of us have heard it plenty already. We don't need or want to pay more to be peppered with more ads. SRP could save significantly on capital expenditures by changing its plans on building more gas plants. SRP could reduce the need for additional infrastructure by partnering with its own residential customers who are interested in generating power with rooftop solar. SRP's solar rate plans are punitive to residential customers and have squelched the natural free market expansion of rooftop solar. If SRP got rid of its unfair solar rate plans and offered fair rate plans like other utilities across the nation do, rooftop solar could easily reduce the burden on the grid and significantly lessen the need and associated expenditure for constructing additional heat-generating methane-emitting gas plants. We don't want more gas plants. SRP could reduce what electric customers are paying to subsidize SRP private water customers to get below cost water. We don't want to pay more so that water customers pay less, get to keep more money in their pocket, and fund their own SRP political action committee to influence politicians locally and nationally. SRP could more carefully manage executive management benefits. For example, was it really necessary to give the CEO a \$600K bonus paid by us electric captive customers when his salary already exceeds \$1M? The argument could be made that some utility executives get paid much more, but SRP is supposed to be a community-based, not-for-profit public power utility. (There are three main types of utilities: 1. investor-owned utilities also called IOUs and also called public utilities because they are publicly traded, 2. public power utilities which are supposed to be not-for-profit, e.g. our highly profitable SRP, and 3. co-ops). Though it's outrageous that CEOs of investor-owned IOU public utilities get multiple millions of dollars, we don't want our rates increased so that we can pay SRP executive management more and more. SRP leads the way in executive management

public power utility pay and has catalyzed salary inflation for public power utilities across the nation. For example, when SRP CEO Bonsall left in 2019 to be CEO of public power utility Santee Cooper in SC, Santee Cooper doubled the CEO base pay to \$1.1 million for Bonsall so that Bonsall could be the highest paid public power utility CEO with successor SRP CEO Hummel being a close second. We electric customers also don't want our rates increased to pay the college tuitions of already extremely highly paid SRP executive managers, lobbyists, president, and VP. We don't want our rates increased so that SRP can donate our money to organizations or activities of their choosing like \$1 million to the already exceedingly profitable NFL for the 2015 Superbowl. We don't want our rates increased so that SRP can have a lot of excess rate payer money for donations and expenditures we may or may not like. SRP Board members, please say "No" to any rate increases, especially to any base rate increases.

Name: Norm UP

Record Number: MI6739610

Delivery Method: Email to Corporate Secretary

Attachments: 20241216_PriceProcess_Comment_Email_NormUp.pdf

**To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI6739610*

Comment:

So rather than decommissioning coal plants, why not continue the trend to convert to natural gas, vs. unreliable and unsustainable solar and wind?

Attachment: Power Newsletter Email

Subject: Best of POWER: Largest Pennsylvania Coal-Fired Plant Switching to Natural Gas| Hundreds of New Gas-Fire Units Planned

Name: Richard Patrick Melichar

Record Number: cedf5d83

Delivery Method: Digital Submission

Comment:

Decrease the green energy production. Go back to fossil fuels. Cheaper rates.

Name: Mitsuyoshi F

Record Number: b62471fe

Delivery Method: Digital Submission

Comment:

I wouldn't say it's fair to charge customers with solar more than those that don't, shouldn't it be the other way around or at least equal? Installing solar panels cost me \$15,000 for 10 panels. SRP gets to offset energy demands using energy I sell SRP without the liability of additional solar panel infrastructure.

Name: Randi Sue King

Record Number: c9b207a9

Delivery Method: Digital Submission

Comment:

The fees are already too high. I'm a snow bird and must pay full prices even when I'm not there using any services! I agree to paying my share for infrastructure, but believe a reduced rate should be available when I'm away for many months and your costs are reduced by my reduced footprint.

Name: Karan Mitrani

Record Number: 0ca38837

Delivery Method: Digital Submission

Comment:

We have been part of srp family for close to 3 years now and have been mostly satisfied with the services. This price increase is unjustified. Instead if srp needs money to be able to provide services, they should look at cutting down salaries of their top employees as they take out millions of dollars. Putting that burden back on the public is inhumane and is not recommended.

SRP Public Price Process

Comments from: 12/17/2024

Name: Jasmine

Record Number: 4ab13bcc

Delivery Method: Digital Submission

Comment:

While I understand that operating costs can fluctuate and the need for companies to sustain their business, I believe that imposing higher rates on customers is not an equitable solution, especially in the current economic climate. I recently saw that SRP was hiring and seems you guys pay your employees a livable wage. The average job is not \$25+ an hour. Most people make less than that. Electricity is an essential service, and it is imperative that it remains affordable for all customers. Please try and find alternatives. I get it we all are cutting down on cost of things but the customers are the ones that keep this business going. Don't let your customers down.

Name: Fanny

Record Number: c014acb8

Delivery Method: Digital Submission

Comment:

The price of everything continually goes up, yet, when all companies are flourishing with "record profits" it goes to shareholders. Not once do you decide to lower the price of your products so that we may all share the wealth.

Name: Dwayne Butterfield

Record Number: d0f1f472

Delivery Method: Digital Submission

Comment:

"Choice" is listed last under "How the Board decides on prices". This will be the second price plan that I have used, and will now cease, in the 15 plus years I've been purchasing electricity from SRP. This really limits my choice. Please consider not cancelling all The Easy 3 programs. Thank you for listening, from a former Easy 3 (2-5) user!

Name: Thomas L Funk

Record Number: 2df77177

Delivery Method: Digital Submission

Comment:

God bless america!! Why don't you charge more to new customers or new service connects. Just amazing!!!!!!!

Name: Audrey Taylor

Record Number: 61c1637c

Delivery Method: Digital Submission

Comment:

I am writing to oppose SRP's proposed 2.4% average price increase for residential customers. As a resident of Maricopa County, I find this increase particularly unfair due to the lack of consumer choice. While SRP and APS operate as a duopoly in the Phoenix area, residents cannot choose their provider, as service is determined solely by location. Previously, I lived in downtown Phoenix under APS service. Despite living in a unit that was twice the size of my current residence, located on the 16th floor and facing west [REDACTED] conditions that should lead to significantly higher energy usage [REDACTED] my APS electric bill was consistently 50% less than what I now pay with SRP. Today, I live in a 600-square-foot unit in west Phoenix, yet my SRP bill is disproportionately higher. This highlights a serious issue with SRP's rate structure when compared to APS. The absence of competition leaves residents with no option but to accept rate increases, regardless of their affordability or fairness. Residents in SRP's service area, like myself, are effectively trapped in a system where rising rates are imposed without recourse. With the overall cost of living already rising across housing, food, and utilities, this price hike adds further strain on households. SRP, as part of a duopoly, has a heightened responsibility to ensure affordability, transparency, and fairness for its customers [REDACTED] especially when consumer choice is not an option. I strongly urge SRP to reconsider this proposed rate increase and prioritize the financial well-being of its customers. Sincerely, Audrey Taylor, MHRM

Name: Sheila Motomatsu

Record Number: ad695581

Delivery Method: Digital Submission

Comment:

Please do not increase our rates. It is not necessary. SRP, our not-for-profit public power monopoly utility, is profitable enough already. Increasing our monthly service charge from \$20 to \$30 is significant. With no increases at all, SRP would still be extraordinarily profitable. Instead of being concerned about profits, we ask SRP to take a different approach and work toward the greater good. SRP has plenty of ways it could save money. For example, it could significantly reduce the amount spent advertising to its captive ratepayers. We don't need or want SRP to collect more money from us to spend on feel good ads to us. The informational materials like programmable thermostats and shade trees and lightbulbs and such could easily be communicated via email or text or however a customer is receiving billing info. Many of us have heard it plenty already. We don't need or want to pay more to be peppered with more ads. SRP could save significantly on capital expenditures by changing its plans on building more gas plants. SRP could reduce the need for additional infrastructure by partnering with its own residential customers who are interested in generating power with rooftop solar. SRP's solar rate plans are punitive to residential customers and have squelched the natural free market expansion of rooftop solar. If SRP got rid of its unfair solar rate plans and offered fair rate plans like other utilities across the nation do, rooftop solar could easily reduce the burden on the grid and significantly lessen the need and associated expenditure for constructing additional heat-generating methane-emitting gas plants. We don't want more and more gas plants. SRP could reduce what electric customers are paying to subsidize SRP private water customers to get below cost water. We don't want to pay more so that water customers pay less, get to keep more money in their pocket, and fund their own SRP political action committee to influence politicians locally and nationally. SRP could more carefully manage executive management benefits. For example, we feel its unnecessary to give the CEO a \$600K bonus paid by us captive electric customers when his salary already exceeds \$1M. The argument could be made that some utility executives get paid much more, but SRP is supposed to be a community-based, not-for-profit public power utility. (There are three main types of utilities: 1. investor-owned utilities also called IOUs and also called public utilities because they are publicly traded, 2. public power utilities which are supposed to be not-for-profit, e.g. our highly profitable SRP, and 3. co-ops). Though it's outrageous that CEOs of investor-owned IOU public utilities get multiple millions of dollars, we don't want our rates increased so that we can pay SRP executive management more and more. SRP leads the way in executive management

public power utility pay and has catalyzed salary inflation for public power utilities across the nation. For example, when SRP CEO Bonsall left in 2019 to be CEO of public power utility Santee Cooper in SC, Santee Cooper doubled the CEO base pay to \$1.1 million for Bonsall so that Bonsall could be the highest paid public power utility CEO with successor SRP CEO Hummel being a close second. We captive electric customers also don't want our rates increased to pay the college tuitions of already extremely highly paid SRP executive managers, lobbyists, president, and VP. We don't want our rates increased so that SRP can donate our money to organizations or activities of their choosing like \$1 million to the already exceedingly profitable NFL for the 2015 Superbowl. We don't want our rates increased so that SRP can have a lot of excess rate payer money for donations and expenditures we may or may not like. SRP Board members, please say "No" to any rate increases, especially to any base rate increases.

Name: Sharon Rodriguez

Record Number: 8e420d69

Delivery Method: Digital Submission

Comment:

We are retired and are against the proposed price increase on electricity. Our home is all electric so the increase would affect our heating and cooling, tv watching, laundry, lighting, cooking and heating our water. Please recognize that many seniors are on a fixed income and can't afford price increases on utilities as well as required expenses.

Name: Andrew Haack

Record Number: d291ae42

Delivery Method: Digital Submission

Comment:

Thank you for your letter, received well after the December 2nd start of the pricing process. I too am opening a pricing process. To support updates to my electricity use, I too am requesting a revenue increase. During my personal pricing process, my wife and I will evaluate the potential to have you install free solar panels on our house, including location, quantity, size, and battery packs, as well as lower adjustments to our monthly bill and base rates. Actual billing impacts vary by quantity and size of panels installed. I invite you to provide feedback You can submit comments and questions to my email as listed. If approved by my wife and I, all free solar panels and their installation should be implemented November 2025. Need more information? To learn more about installing solar panels on my home, call my phone or send me an email. Explore ways to save Schedule a visit with me to find solutions where you can stop increasing my bills annually. If you need assistance understanding my sarcastic response, email or call me.

Name: Steve Neil

Record Number: d2a0ebb1

Delivery Method: Digital Submission

Comment:

This request is in reply to "SRP Corporate Pricing Response to Public Comment #2d9468e6" sent to me 12-16. I need to know why you displayed content and spoke of this SEM LI meeting multiple times in open meetings and never distinguished it as not being a meeting open to the public like all the other events on the pricing process calendar slide. And if you will state, in reply to this message, that in your next meeting with the board of directors and in future pricing processes, you will continue to show non-open meetings on the pricing process calendar, but clearly state it was and is for certain customers only and is not a meeting where any matters have or will be heard or discussed or voted on by any elected official(s) of SRP, I will not file an open meeting law complaint. Please reply on or before 12-27-24, 10 days from now.

SRP Public Price Process

Comments from: 12/18/2024

Name: John

Record Number: 8d8d122e

Delivery Method: Digital Submission

Comment:

I'm not sure how your math works but if the MSC goes from \$20 to \$30 for single family residence that's an automatic \$10mo increase for those families - NOT "AN AVERAGE \$5.64 INCREASE." Averages are fine for misleading people in "residential pricing overviews" but when each group is considered that specific group will face increases different from the "average." Furthermore, eliminating current TOU plans to add even more restrictive TOU is pure greed. SRP has a captive customer base and faces zero competition. We have multiple service outages a year. Our prices rise continually yet our service declines. I vehemently oppose any further residential price increases until there is more emphasis on commercial energy savings. Businesses run AC to the point of turning the entire store into a refrigerator. Businesses are not people - if costs must go up increase them on that side.

Name: Stacy Fischer

Record Number: 7aafb1fe

Delivery Method: Digital Submission

Comment:

I strongly oppose a price increase. Additionally, the time of you should not be going until 10:00 PM. We live in Arizona, where the air conditioners are running all the time. You should be forcing businesses to conserve their energy as they have greater resources to do so. We have these enormous buildings that are being built in Arizona, and we should be requiring all commercial buildings to be energy conscious. Make the commercial spaces conserve energy. You'll be forcing residential customers to pay peak prices during the extreme heat, which will therefore razor energy bills even higher because there's no way to not use air conditioning for five hours during the hottest part of the day. Figure out something else.

Name: Miguel Alonso

Record Number: 796ccabc

Delivery Method: Digital Submission

Comment:

Dear SRP, I understand the cost of everything has sky rocketed recently, but you already raised your prices recently and it has impacted everyone, including my family. We are retired and all of this, even if it's only 3.4 %, is killing us. Thank you Miguel Alonso

Name: Elizabeth Missal

Record Number: f2d98c5a

Delivery Method: Digital Submission

Comment:

Question regarding the new TOU plan E-28. I am currently on the E-26 plan and my peak hours are different for summer and fall-winter. I am not clear on the proposed E-28 plan. Are the conserve hours of 6-9 p.m. year round?

Name: Elijah Olmos

Record Number: ddfd50d7

Delivery Method: Digital Submission

Comment:

I am against any SRP price increases.

SRP Public Price Process Comments from: 12/19/2024

Name: Stephanie Kennedy

Record Number: 7f41ca2f

Delivery Method: Digital Submission

Comment:

What a slap in the face to all your customers. SRP has had record breaking profits and can afford cover the maintenance of the power grid.

Name: Eileen Ann Caraway

Record Number: 5e1ba9f0

Delivery Method: Digital Submission

Comment:

Really tired of SRP asking the public for input on increasing SRP prices. It doesn't matter how expensive life has become, you're going to increase prices regardless. It's useless effort and wasted time to even show up for public hearings. You obviously have to ask for public input to satisfy legal requirements...and then increase anyway. Merry Christmas.

Name: Danny Achenbach

Record Number: 1c7ca034

Delivery Method: Digital Submission

Comment:

There is no good reason for a rate hike. Your so called improvements from the last rate hike has not made the system better or more reliable. I lived in a place where freezing rain and hurricane force winds happened every winter and in 18+ years I lost power once for 3 hours because a power station flooded. Here we don't have to worry about freezing rain and constant high wind but we loose power more often because you people keep putting up poles instead of moving current power lines underground. There are many of us who live on fixed incomes and your rate hikes are pricing us out. Even though I did not qualify for any rebates I had solar installed hoping this might help. As it turns out SRP produces solar power from a different sun apparently because you charge me a higher rate from yours and credit me a lower amount from mine. If you want to do some good for the people of Arizona then please add to any current or future rate hike that if a customer loses power for an hour the customer gets a month free. This just might make SRP a better utility company and force executives to do the right thing. SRP is morally and ethically as bankrupt as the GOP. NO RATE HIKE IS WARRANTED.

Name: Laura Sleeman

Record Number: 6c0a0bba

Delivery Method: Digital Submission

Comment:

Laura Sleeman

[REDACTED] prove that demand charge for people with solar is unfair and deters people from going solar. Demand charge is designed to protect the grid from strain during certain time periods to avoid brown outs. Peak time periods is when demand for power could exceed the power grids capabilities. Demand charge was designed to make consumers aware of their power usage during specific times of day and learn to control major appliance usage, spreading power usage from clusters of time to more equal time periods throughout the day. It essentially is a penalty for using too many KWs at any one point in time, during peak periods. The major problem with demand is that a consumer will be charged a demand charge, if at anytime their KWs spike more, than the last highest KW reading. This goes against what is advertised as every 30 minutes, during peak time periods which is 2 pm to 8 pm May-Oct and 5-9 am and 5-9 pm November to April. KWs are looked at consistently throughout the peak period. I had my Tesla solar system installed in February of 2021 and I kept detailed records of SRP numbers and Tesla Numbers. I also monitored daily demand. My residence has a gas stove, gas water heater and gas clothes dryer. The only variable electric appliances I have are Pool Pump, Toaster, Toaster oven, Heat pump for cooling and heat, microwave. Wouldn't it be better to provide a demand controller to customers that is easily installed, rather than charge an excessiv My constant power usage is .4 KWH, this accounts for lights, refrigerator, computers etc. When I was on the solar generation plan with demand plan, I was charged \$255 in demand charges even though I actually sold back more power during peak than I used, meaning I was lessening the stress on the grids demand, but being charged any time there was an accidental spike in KWs, if even for ONE SECOND! The fact we are burdened with an unfair demand charge, that is causing people to not put solar on their house because people with solar lessen the grids burden, especially if the solar residence has a battery. And are being charged for a demand they help reduce and that is not fair. Think about this, if every home in the valley were able to sell back power in the quantity I did, power would never be an issue in this area, especially since we have an average of 300 days of sunshine per year. Instead of deterring people from going solar, reward them with low electric rates from the grid and no demand charge. This could allow SRP to focus on creating fresh drinking water with the extra power it would have available and purchasing batteries, and possibly selling power to other states. We have an abundance of sun

energy here, why are we not utilizing it to the fullest and let everyone benefit from capturing one of our biggest assets. If SRP would pay solar clients 25% of the price it sells. Its power for, it would encourage people to sell back their over generated power. For example, if solar people were charged no more than \$.10 per KWH and were able to sell excess power back at \$.10 per KWH, SRP could sell that power for \$.40 per KWH realizing a 75% profit. I feel a pricing structure should be based on how much energy solar customer captures and sells back. The more we can sell back the lower our grid prices should be. This would encourage larger solar systems, more batteries, making it win-win for everyone. Remove demand penalty for all solar residences immediately. And charge a minimal fee for grid power, with sliding scale for selling more power back to the grid. Charge demand to the people who put the strain on the grid, not people with solar. The month I was charged a \$70 demand charge, I actually sold back 14 KWH's to SRP during peak...HOW is this fair!!!! This means I sold back more than I used, but was charged an extra \$70 anyway! Data available upon request

Name: Lenore L Wilkison

Record Number: 9a633724

Delivery Method: Digital Submission

Comment:

Please don't kill us with rate hikes. I am living on Social Security. COLA for this year is 2.5% Medicare premiums are up significantly more than that. We just can't afford more expense!

Name: kathleen hatfield

Record Number: 017e0355

Delivery Method: Digital Submission

Comment:

Let's just hope that those of us with an economy price plan discount see our discount rise like along with our new usage price! Thank you, Kathleen Hatfield

Name: Joseph Peterson

Record Number: fbe23a3d

Delivery Method: Digital Submission

Comment:

I paid \$18,000 for solar panels. Assuming that electricity would be free for me for life. Of course, I was lied to and am now paying more than I ever have on top of the eighteen thousand dollars for the panels. I think that for those who have solar and went out of their way to spend huge amounts of money to be greener shouldn't have to pay an extra meter fee and on demand fees.

Name: saulb sadowsky

Record Number: b4b35fc7

Delivery Method: Digital Submission

Comment:

Why are customers with solar being unjustly charged more. ?? You're giving less incentives for people to get solar than ever before. The ROI isn't even in the works with your lame plans. SRP has invested in hundreds of MW of solar over the last 5 years and yet being the cheapest cost to SRP, you again raise the prices, so we consumers can pay for that capital infrastructure. you call it keeping up with an aging infrastructure, I argue that point. Where are the incentives to go solar???

Name: Patrick Quinlan

Record Number: d73fd44e

Delivery Method: Digital Submission

Comment:

Raising the price is a joke when there are already thousands of dollars in fees collected on top of usage. Do not raise the price.

SRP Public Price Process

Comments from: 12/20/2024

Name: Cheryll Lynn Lundberg

Record Number: 05fd710b

Delivery Method: Digital Submission

Comment:

I am opposed to increasing the amount for Electricity, we are elderly and dont qualify for reduced amount, we are over the amount by just a little bit more. This is really going to impact our life, we bought this home in March of 2024 first time having solar panels in order to save \$\$ and now this increase. This is also going to severely impact many people especially young single parents as I was for many years. This is just not right as the summer months here in Az are horrendous for SRP bills. I will be fighting for a reduction of the proposed amounts SRP are coming up with, we need more compassion. Also please raise the income limits as prices for everything are way up. Thank you

Name: Martin L Wilkinson

Record Number: 734f1d12

Delivery Method: Digital Submission

Comment:

Your fees are excessive and you do not provide great benefits to people like myself who have invested personal money into solar. I have solar panels on my home here as well as my other home in Iowa. In Iowa, under Mid-American, I pay \$8.59 per month to connect my solar panels to the grid and any energy generated is credited to my account at exactly the same rate as what I am charged. Your monthly service charge is significantly higher and your credit policy for excess energy produced, which is generally in the time that you most need it (8am-6pm), is not competitive. Please do some benchmarking and look into how you can be more competitive with other utility service providers before finalizing your changes.

Name: Francisco Zenteno

Record Number: 26c1a57a

Delivery Method: Digital Submission

Comment:

The proposal to sunset existing plans is unfair to solar customers with the elimination of net metering options, the change to eliminate this for customers that have factored the available price plans into their purchase decision for solar is unjust and should at minimum allow existing customers to retain their price plan 20 years similar to prior changes to solar net metering elimination.

Name: Pissed Off Citizen

Record Number: MI6770817

Delivery Method: Mailed to SRP

Attachments: PriceProcessComment_Received_20241220.pdf

****To receive a copy of Attachments please
contact the Corporate Secretary's Office and Reference
Record #MI67708***

Comment:

SRP Corporate Secretary
P.O. Box 52025
Phoenix, Arizona 85072
RE: Proposed Revenue Increase 2025

Dear Officers & Executive Management; Mr. Rousseau and Mr. Pratt:

PLEASE do not raise our rates AGAIN. The last rate hike, which was broken up into two nice little hikes, which was this year, is enough. It is the citizens' understanding that the reason for this year's rate hike was due to covid and SRP needing to recover its "lost revenue", and it was expected to do that within a few years. I wasn't aware people didn't need water or electricity during covid, but okay.

Between 2023-2024 SRP's total capitalization was nearly \$23,000,000, according to what is made available to the public on your website. SRP's liabilities do not justify yet another rate hike, nor do the other operation expenses. I also don't see the claimed \$4.7 million given to "support basic needs, education and community enrichment".

I ask you, when is the **greed** going to stop? What is going to be the excuse this time? The old or the new presidency? The stock market? I am genuinely curious what the next written notice is going to say and what excuse is going to be used to keep us bent over your barrel.

We are all suffering out here. I know this letter probably won't even be sent to your mahogany or oak desk, but just in case it does, I hope and pray that you will not be yet another example of corporate greed. I hope that you will think about what enriching a community and providing **affordable** basic needs looks like, sounds like and feels like.

STOP THE GREED!

Name: DEBRA PARKER

Record Number: 64a5ab3e

Delivery Method: Digital Submission

Comment:

My husband and I have been SRP customers since 1986. We are now semi-retired, having had to return to part time work due to inflation. We have no debt at all, and we consider ourselves to be economically prudent, but we are concerned that our retirement income will not meet our expenses in years to come. Would SRP be willing to consider creating a discounted plan for longtime customers who are now on a fixed incomes, especially if plans like TOU and EZ-3 are going to go away?

Delivery Method: Email to Corporate Secretary

Attachments: 20241220_PriceProcess_Comment_Email_KieraMonet.pdf

**To receive a copy of Attachments please contact the Corporate Secretary's Office and Reference Record #MI6772979*

Comment

Good Morning,

I am emailing in regard to some electric/utility questions.

We are a small company that has a collaboration partnership with a data center in Phoenix and we were recently notified of a price increase.

I was wondering if there was a way that we could obtain a record or report of some kind that shows the average utility rates/pricing from September 2023 to present for Phoenix AZ?

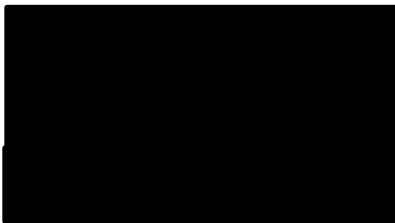
Thank you,

Kiera

Kiera Monet

Business Operations Manager

Bunker Information Technology, Inc.



"Don't put off tomorrow, what you can do today"-Ben Franklin

P Is it necessary to print this document?
ü Please consider the environment before printing this email

Name: Deanna M.

Record Number: 31b39ac1

Delivery Method: Digital Submission

Comment:

My husband and I are retired and the constant rate changes in our utility rates are ridiculous. For 24yrs we have been on the yr round plan. Watching our usage and it's to the point that here in AZ without AC, especially the elderly, we will die. Do you have any discounts for us old ones? It's almost like everyone is getting ready for the next administration to come in. Then what? go through the issues we went through with COVID. Constant hikes in the necessities of life? We have no choice but to go with you folks.

Name: Jennifer Ryalls

Record Number: e9bb9be0

Delivery Method: Digital Submission

Comment:

Please stop raising rates! Consumers have no choice in their carrier in AZ and are forced to pay hike after hike. People cannot afford this. How about your upper brass takes a decrease in pay?

Name: Karyn Michele Lowther

Record Number: 483c0fbd

Delivery Method: Digital Submission

Comment:

Our community is struggling enough with higher prices everywhere and layoffs becoming rampant. In the last year, our electricity bill has increased \$100 per month, but our usage practices have not changed. That's almost a week's worth of groceries for our family. Please consider delaying the price increase until the economy stabilizes more. We do not have the spare income for the increased rates nor the upgrades to our home to make it more energy efficient. Without the upgrades, the Time-of-use plan would be pointless as our house was built in the 1980s and the windows and insulation have not been upgraded since, making supercooling ineffective. Thank you for your consideration!

Name: Marie James

Record Number: d9d760e6

Delivery Method: Digital Submission

Comment:

Thanks for allowing we read comments at SRP: I read day 1, most were fixed income folks saying they're already breakpont on cost burden. Many said they'd done all the "efficiency" possible. Few reflected working understanding of "the duck curve". Only one asked any hopeful concrete solution for individuals. SRP excels at education, but this means we need more. Many might not "get" the duck curve, but people at risk of displacement CAN. (Easier than a LIHEAP application!) SRP MUST lead this human life and death need to see a safe path forward. Please support thermal batteries in ADUs on alleys, fit with air to water heat pumps that are TENS ready. Only SRP can support new stormwater routes to the river set to act as TENS, targeted to vulnerable people via utility easements. (a goal for Rio Reimagined?) WITH SRP support of BOTH electric VPP batteries and the right scale thermal batteries befitting our region, we can meet the USDOE GTO goal of decoupling HUMAN thermal needs from electric needs. "Electrify" mantra is to end gas heating. Not us! Please, SRP, help expand local energy discussion, share learning, and act fast now in winter (record heat today) How many people will be displaced this summer for lack of trying? Our Phoenix metro is unique on the national Koppen climate map. We are on our own to fit tech to our unique opportunities AND our "dont die" heat risks. We have only one job to size batteries to: cool humans: Via Electric Batteries and what's massively missing: Thermal Batteries like Food and Data centers have. TES and thermal batteries for us is an issue of scale, the human-scale landing zone: MORE measurable and controllable than others. Thermal energy mastery is as old as dirt. Regulation and policy now is at a moment to reinstate it! Consumption cutting NOW counts as renewable! (Per Trump in 2020!) SRP please further these targets that are recognized nationally but seems totally off the radar in my unique hot arid cooling load dominant climate zone. Distributed battery sets at the safest scale, as VPPs, also benefit our vulnerable ones' EM directly as SIP cooling shelter! ASHRAE sources (Robert Bean, FASHRAE) "whale" diagram, SANKEY diagrams, the USDOE GTO, all say HUMAN thermal needs all met by electricity is inherently wasteful. Heat (at core of cooling, too) is the lowest degraded form of energy. We are used to supplying human cooling starting at heat in generation (losses) to turn to electricity (transmission losses) into high energy devices (the whale diagram) process temp extremes, to finally maybe meet human thermal needs in thermally agnostic old housing, all at peak demand time of day at peak demand season. THEN, locally, oof- its not ok if our only form of "demand management" is grid interactive thermostats (to curb AC at

the ducks head most heat burdened time of day- "to save money" Its a good thing and it work, but alone, it tends to too little too late - both for actual grid perspective demand management, and human health for some physiologies (elder, younger, diabetic, pregnant, circulatory issues) The USDOE Geothermal Tech Office umbrella's thermal energy of many forms. With our geology, we wont have a thermal battery network as classically geothermal, like Michigan or New York. At the nexus locally of water and power, who else but SRP can lead this for us? Basin and stormwater capture finding a way to the river, properly guaged, is full of opportunities for guaged thermal battery in our geology. Please SRP, help capture what may well be the type and scale TENS able to target AND deliver benefits to our most in need. The supersized new AZ ADU law hits Jan 1: SRP alleys can sink and flow heat from TENS-ready ADUs with envelopes that are reduced and reinforced as EE new constuction,yet on old SF lots. With grid tied electric battery VPPs AND thermal care mostly off grid, our vulnerable are the best to flip from consumer to producer!

SRP Public Price Process Comments from: 12/21/2024

Name: Sylvia A Brown

Record Number: 0d7fb67d

Delivery Method: Digital Submission

Comment:

My monthly bill went up 15.8% last year. ENOUGH! Wish my income went up that much.

Name: Jacob Waschke

Record Number: ae3e647b

Delivery Method: Digital Submission

Comment:

I believe that SRP should be leveraging nuclear power instead of "green" options like solar panels and wind turbines. Sure, the plant may cost more to get up and going but the ROI and power output FAR supersedes anything panels or wind can provide - this has been proven. The plant's output is consistent as well as stable, even though it costs more to get into than the panels - the panels are a waste of our money. Also, incentivizing the purchase and use of electric cars puts more strain on our grid - raising our cost for those of us who do not own those cars.

Name: Heidi Hopkins

Record Number: 516bfd99

Delivery Method: Digital Submission

Comment:

So in a typical residential home, it'll be a \$5.51 monthly increase but then also an increase in the monthly fee from \$20-30 dollars. So it'll actually be about a \$15.51 monthly increase? Am I understanding this correctly?

Name: Dion Rabouin

Record Number: 2ed45f1c

Delivery Method: Digital Submission

Comment:

The creative accounting is truly impressive. SRP has more than sufficient funding to support needed updates to the electricity grid without further revenue increases. SRP's current prices are already exorbitant. I will be reaching out to the mayor, my city councilperson and my congressional representative to tell them about SRP's price gouging should this "revenue increase" be passed. You all do NOT have my support. I am fully against this price increase and will fight it in any way I can.
