

SRP Price Process Comments with
Response Week ending December 28, 2024

SRP Public Price Process Responses from: 12/23/2024

Name: Margaret Jean Johnston

Record Number: b3458000

Delivery Method: Digital Submission

Received Date: 12/2/2024

Comment:

If I am reading this correctly, residential solar customers will be receiving a 5.9% rate increase? Your tables are not laid out so that this is clear. If that is the case, I wholeheartedly object to this. When I got solar, I thought my bill would significantly decrease but until my first bill arrived I did not know I would be paying over \$32 per month as a fee to use the SRP grid. Between this fee and the proposed rate increase what is the incentive for anyone to get solar panels when SPR penalizes solar customers so heavily? I should be paying less to SPR, not more, and I am angry - if I am reading this correctly.

Response Subject: SRP Corporate Pricing Response to Public Comment
#b3458000

Response:

Hi Margaret,

Thank you for your comments.

Under SRP management's proposal, customers on solar price plans (E-13, E-14, E-15, and E-27) have a higher percent average increase because, relative to other residential customers, they pay a lower percentage of the costs incurred by SRP in providing those customers with electric service. Currently, customers on solar price plans do not pay the full amount of the fixed costs that SRP incurs to serve those customers; the unpaid costs are being borne by other customers.

The proposed changes bring the residential and residential solar classes closer together and provide more appropriate cost recovery consistent with SRP's Pricing Principles of Equity, Cost Relation, and Gradualism.

SRP management's proposal aligns the monthly service charge (MSC) across all residential price plans; solar customers will have the same MSC as customers without solar. Most solar customers (those on an existing solar price plan) will see their MSC decrease by \$2.44 per month, but depending on the residence, it may decrease by \$5.44 or \$12.44. If you're paying \$32.44 for your MSC, it will change to \$30.00 as part of this proposal.

Name: Leah Erne

Record Number: 12f6108e
Delivery Method: Digital Submission
Received Date: 12/3/2024

Comment:

Prices everywhere have gone up. We just had a price increase with SRP. The top paid employees make way too much money in comparison with the rest of the employees. This price increases seems to correlate with paying CEO's rather than infrastructure. Also why do you spend any money at all on advertising????!! We don't have a choice who we use to power our homes. This is a waste of money.

Response Subject: SRP Corporate Pricing Response to Public Comment #12f6108e

Response:

Hi Leah,

Thank you for your comments.

SRP management is proposing price changes intended to account for rising costs, ensure that SRP maintains its long-term financial health, and reflect SRP's continued transition to sustainable resources and new technologies. The price proposal reflects, among other things, an increase in base prices to address expenses related to replacing aging infrastructure, adapting to an evolving power grid, and enhancing customer programs and services, while maintaining reliability and safety.

As a community-based, nonprofit utility, SRP's communications, including paid media, are designed to educate and inform customers about a variety of topics, including ways to save energy; discounts and rebates; billing and payment programs; electric and water safety; water conservation; investments to improve reliability; and customer service enhancements.

SRP advertises in our service territory to achieve our corporate objectives. These efforts focus on helping our customers reduce costs and enhance their experience by promoting education and enrollment in SRP programs and products.

Name: Mike Fabrizio

Record Number: 8e132b9e
Delivery Method: Digital Submission
Received Date: 12/5/2024

Comment:

SRP has recently gone through price increases, totaling \$.01 per kWh. In addition, the Peak Hours extended during the Winter months by 2 hours per day. In the proposal, I am seeing that solar customer will have a larger increase than non-solar. How is this possible? If you all promote solar, and the energy is natural, there is no possible way that the solar option is 2.5% more expensive. SRP is already very expensive and to see rate hikes again is very disappointing. Since you all are the only option, it's clear you've made up your mind and continue to rob your customers. There will be no stopping your price hike "proposal" but I hope you will reconsider.

Response Subject: SRP Corporate Pricing Response to Public Comment #8e132b9e

Response:

Hi Mike,

Under SRP management's proposal, customers on solar price plans (E-13, E-14, E-15, and E-27) have a higher percent average increase because, relative to other residential customers, they pay a lower percentage of the costs incurred by SRP in providing those customers with electric service. Currently, customers on solar price plans do not pay the full amount of the fixed costs that SRP incurs to serve those customers; the unpaid costs are being borne by other customers.

The proposed changes bring the residential and residential solar classes closer together and provide more appropriate cost recovery consistent with SRP's Pricing Principles of Equity, Cost-Relation, and Gradualism.

In analyzing SRP solar customers' data, SRP management has found that on average, those customers have lower bills under SRP's solar price plans than they would under comparable rate plans with other utilities in Arizona, though there will be variation depending on the individual customer's usage and generation.

Thank you for your interest in SRP.
